INTERACTIVE KIOSK

KC401

Quick Start Guide

MN-005802-01EN Rev. A

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Model Numbers

This guide applies to the model number: KC4010B

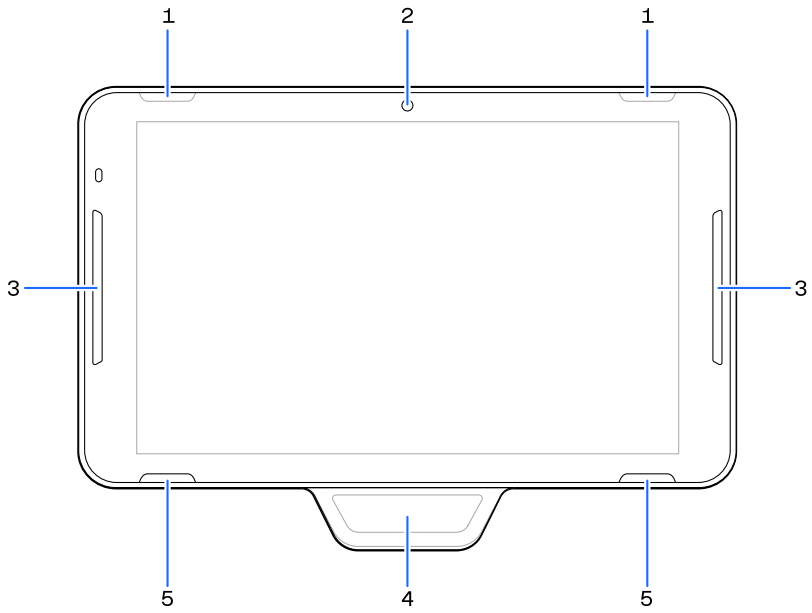
Unpacking the Device

1. Carefully remove all protective material from the device and save the shipping container for later storage and shipping.
2. Verify the following items are in the box:
   - KC401 Interactive Kiosk
   - Regulatory Guide
3. Inspect the equipment for damage. If any equipment is missing or damaged, contact the Global Customer Support center immediately.
4. Before using the device for the first time, remove the protective shipping film that covers the display.

KC401 Features

The KC401 Kiosk Computer has a 10.1 in. display and an optional scanner.

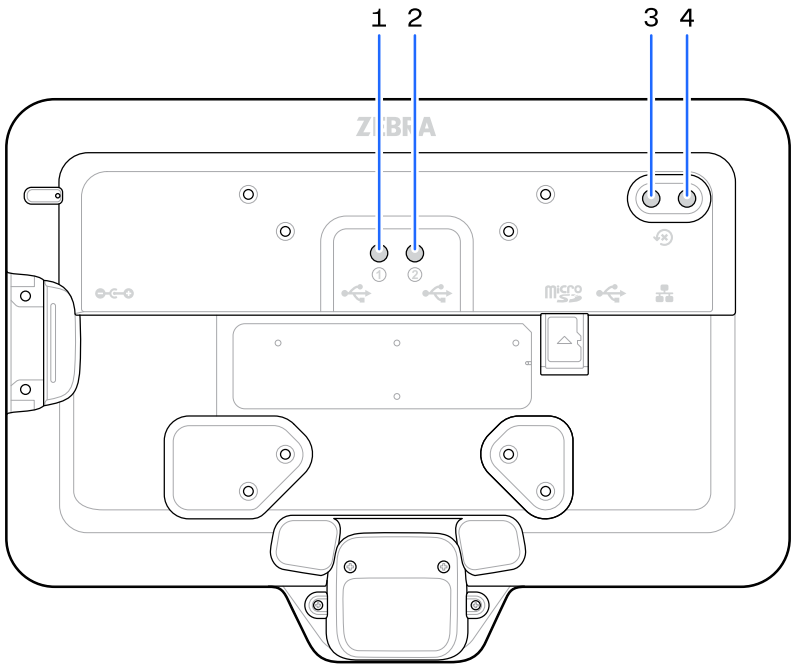
Figure 1 KC401 Front View



Number	Item	Function
1	False Speakers	Non-functioning speaker grills. Audio is provided by the bottom speakers only.

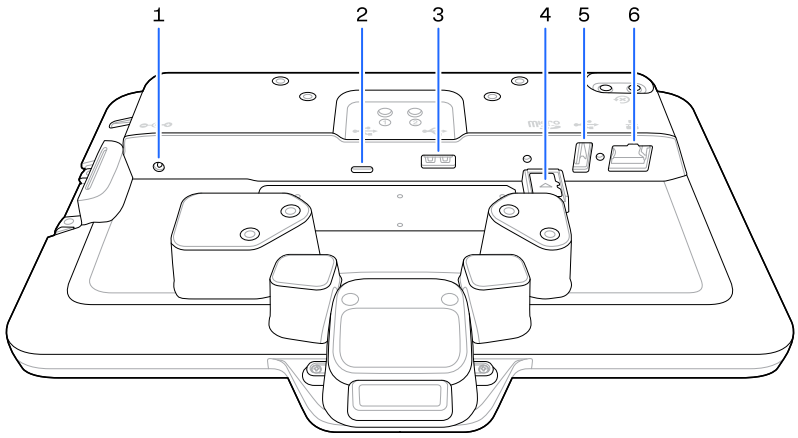
Number	Item	Function
2	5 MP Camera	Front-facing fixed-focus camera for data capture and communication.
3	LED Light Bars	Two programmable RGB light bars. **NOTE:** If the LED Lights Bars flash red, an incorrect Power over Ethernet (PoE) power supply is connected or the power supply class can not be determined.
4	Scanner Edge Accessory (optional)	Provides data capture using the imager and reads a barcode. **NOTE:** To read a barcode, a scan-enabled app is required on the device.
5	Speakers	Provides audio output for video and music playback. Provides audio in speakerphone mode.

Figure 2 KC401 Back View



Number	Item	Function
1	Volume Down	Decreases device volume.
2	Volume Up	Increases device volume.
3	Reset Key 1	Press and hold both Reset keys to reset the device. Go to Resetting the Device for more information.
4	Reset Key 2	Press and hold both Reset keys to reset the device.

Figure 3 KC401 Power and Cable Ports



Number	Item	Function
1	DC Power port	Connects the power supply.
2	USB C port	USB-C port.
3	USB-A	USB-A port.
4	Micro SD card slot	Installs a Micro Secure Digital (SD) card.
5	USB-A	USB-A port.
6	Ethernet with PoE	RJ45 Ethernet port with Power over Ethernet (PoE). The two port LEDs indicate the link speed (left) and link activity (right).

Setting Up the Device

Before using the device for the first time, install and configure your device.

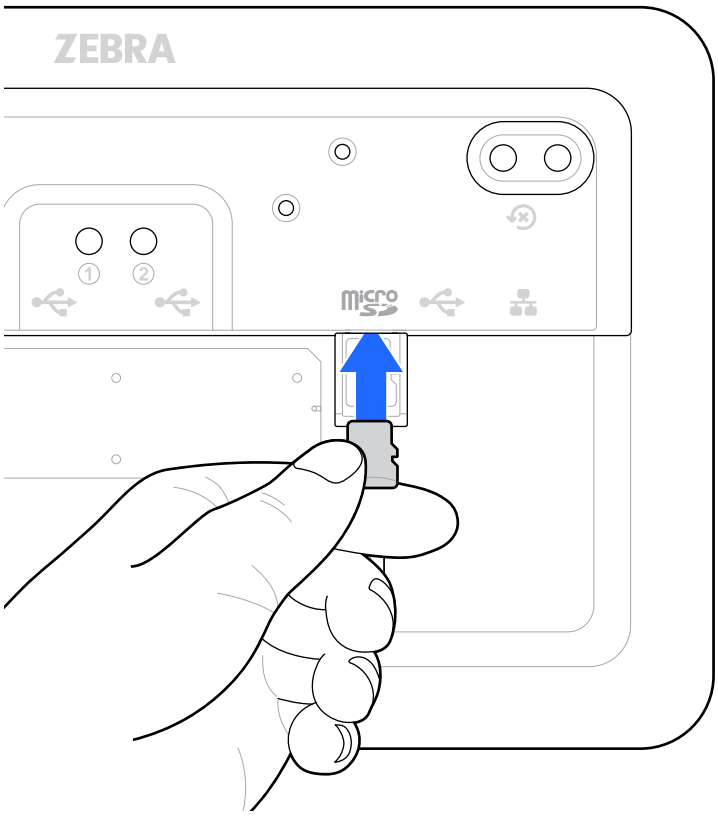
1. (Optional) Install a microSD card.
2. (Optional) Install the Scanner Edge Accessory.
3. Mount the device with the mounting bracket.
4. Connect the device to a power supply.

Installing a microSD Card (Optional)

The microSD card slot provides secondary non-volatile storage. The slot is located on the back of the device. Refer to the documentation provided with the card for more information, and follow the manufacturer's recommendations for use.

CAUTION: Follow proper electrostatic discharge (ESD) precautions to avoid damaging the microSD card. Proper ESD precautions include, but are not limited to, working on an ESD mat and ensuring that the operator is properly grounded.

1. Remove the device from the mounting bracket, if installed.
2. Slide the microSD card, connectors down, into the device.

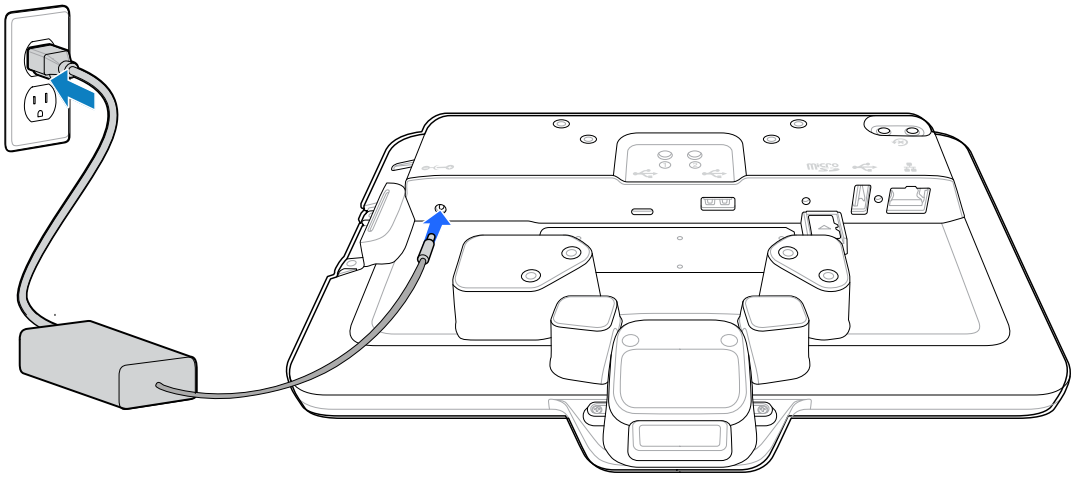


Connecting a DC Power Supply

Power the kiosk using a DC power supply (sold separately) for deployments that do not use Power over Ethernet (PoE).

NOTE: To power the KC401 Interactive Kiosk with a PoE connection, go to Connecting an Ethernet Cable.

1. Mount the KC401 Interactive Kiosk with your mounting solution (see Mounting the Device for mounting instructions).
2. Unpack your power supply from the packing container.
3. On the back of the KC401 Interactive Kiosk, connect the DC line to the DC port.



4. Connect the AC line cord power cord to the power adapter.
5. Connect the KC401 Interactive Kiosk power adapter to an electrical outlet.

The KC401 Interactive Kiosk turns on when connected to power.

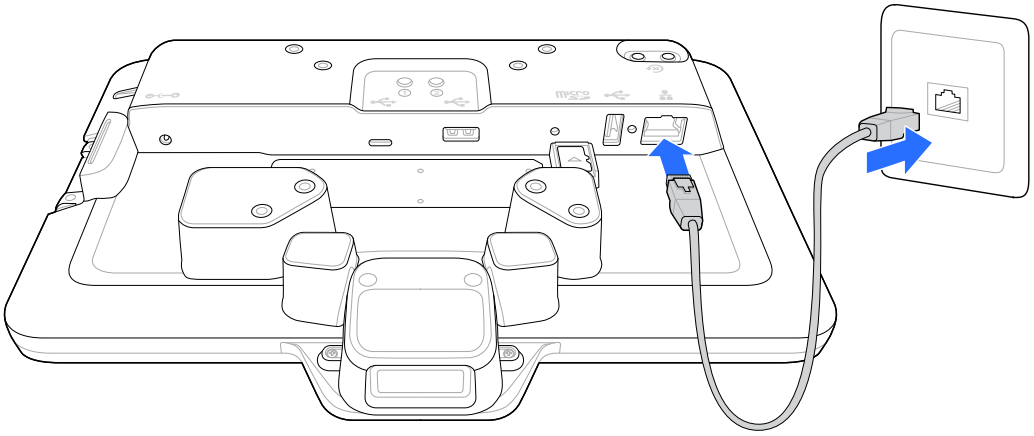
Connecting an Ethernet Cable

Establish a wired network connection for data communication and to optionally supply power via Power over Ethernet (PoE).

NOTE: Power the KC401 Interactive Kiosk with your Ethernet connection by connecting the cable to a powered PoE+ connection that complies with 802.3at or 802.3bt. This connection requires a minimum Class 4 PSE (30 W).

1. On the back of the KC401 Interactive Kiosk, connect a shielded Cat 6e RJ45 Ethernet cable.

Figure 4 Ethernet Connection



2. Connect the other end of the Ethernet cable to an active network port.

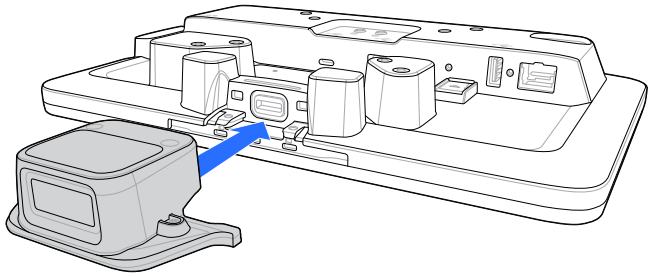
Installing the Scanner Edge Accessory

Install the optional Scanner Edge Accessory to enable barcode scanning capabilities.

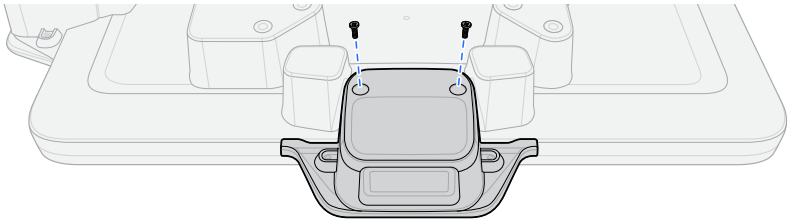
For a list of supported barcode formats, see Data Capture Supported Symbologies.

NOTE: There are two available slots to support either portrait or landscape orientations.

1. Remove the Scanner Edge Accessory from the packaging.
2. Slide the Scanner Edge Accessory into the KC401 Interactive Kiosk scanner slot.



3. Ensure the scanner is fully seated in the slot.
4. Tighten the screws in the scanner module.



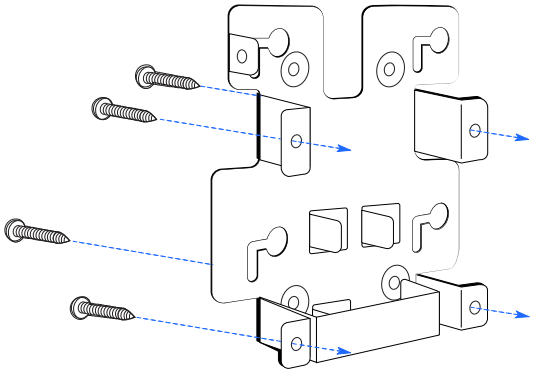
NOTE: The screws for the edge scanner are shown for demonstration. The screws are captive and part of the scanner assembly.

The Scanner Edge Accessory is installed and ready for use.

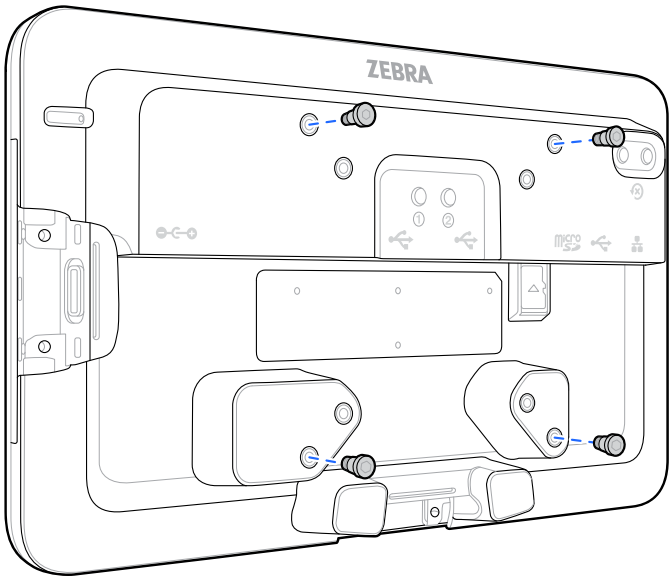
Mounting the Device

Each configuration of the device requires the appropriate mounting bracket to mount the device to a wall or other flat surface. The diameter of the holes for the wall screws is 5.8 mm (0.228 in.). The device features both 75x75mm (2.95x2.95 in.) and 100x100mm (3.94x3.94 in.) VESA mounting options.

1. Determine the device mounting location.
2. Secure the mounting plate to the accessory using the screws provided.



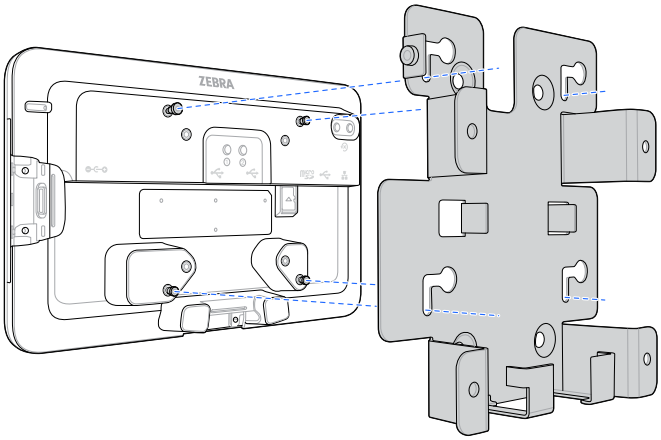
3. With a hex wrench, insert the four M4x8 shoulder screws, also provided, into the mounting holes in the back of the device. Do not overtighten.



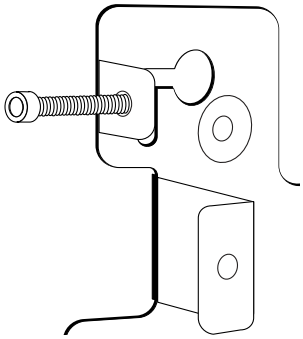
4. Connect the power supply to the device. Power may be supplied by a power supply unit or Power over Ethernet (PoE).

NOTE: If both PoE and a power supply unit are connected, the device will use the highest available power.

5. Connect any additional peripherals into the appropriate ports shown in KC401 Power and Cable Ports.
6. Mount the device by placing the shoulder screws through the four keyholes on the mounting plate, and then slide the device down to secure it in place.



7. Insert the locking screw through the hole in the tab at the top of the mounting plate and then hand-tighten the screw to secure the device.



Powering Off the Device

The KC401 Interactive Kiosk does not have a dedicated power button.

Power off the device from the Android menu before disconnecting the power.

1. On the device, swipe down from the top of the screen to access **Quick Settings**.
2. Tap **Power**.
3. Tap **Power off the device**.

Turning Off the Display

Turn off the display and put the device into Sleep mode using the two Reset buttons.

On the back of the device, press both **Reset** buttons.

The display turns off. Press both **Reset** buttons again to turn the display back on.

NOTE: If the device is unresponsive, press and hold both **Reset** buttons for three seconds to perform a hardware reset. See Resetting the Device for more information.

Using the Scanner Edge Accessory

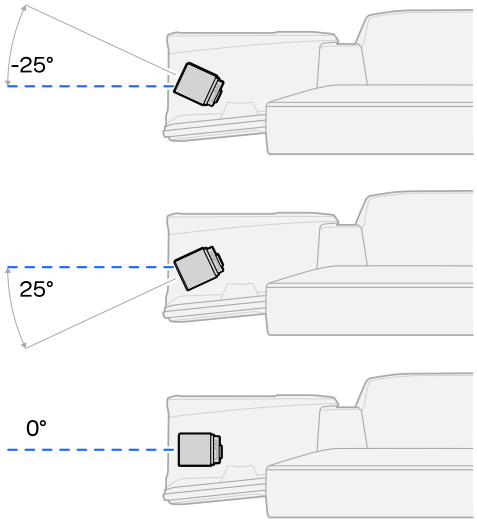
After installation, present barcodes to the Scanner Edge accessory to capture data with a scan-enabled application.

NOTE: Reading a barcode requires a scan-enabled app. Use the DataWedge app to enable the scanner to decode barcode data and display the barcode content.

1. Configure your KC401 Interactive Kiosk for barcode scanning.
2. Position the barcode in front of the Scanner Edge Accessory.

NOTE: Your scanner's decode angle varies based on the model. The view is either:

- Backward-tilted (-25°)
- Forward-tilted (25°)
- Centered

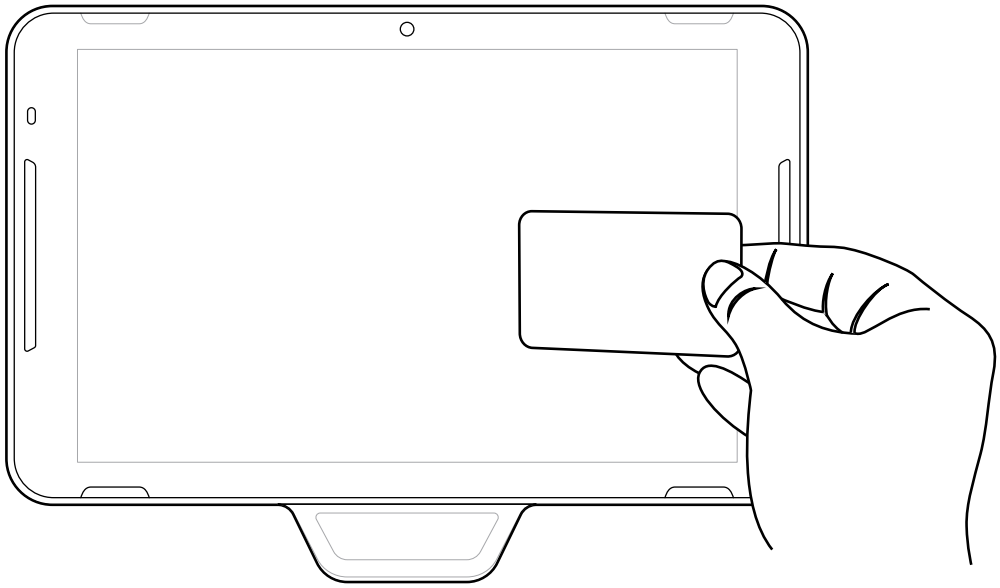


The KC401 Interactive Kiosk beeps and the LED flashes, indicating a successful barcode read.

Reading Contactless Cards

Read contactless cards using Near Field Communication (NFC).

1. Launch an NFC-enabled application.
2. Move the NFC card close to the device until the device detects the card.



3. Hold the card steadily until the application completes the transaction (usually indicated by the application).

Service Information

If you have a problem with your equipment, contact Zebra Global Customer Support for your region.

Contact information is available at: zebra.com/support. When contacting support, please have the following information available:

- Serial number of the unit
- Model number or product name
- Software/firmware type and version number

Zebra responds to calls by email, telephone, or fax within the time limits set forth in support agreements.

If your problem cannot be solved by Zebra Customer Support, you may need to return your equipment for servicing and will be given specific directions. Zebra is not responsible for any damages incurred during shipment if the approved shipping container is not used. Shipping the units improperly can possibly void the warranty.

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