# WIRELESS FUSION ENTERPRISE MOBILITY SUITE USER GUIDE FOR VERSION H3.40



# Wireless Fusion Enterprise Mobility Suite User Guide for Version H3.40

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# **Revision History**

Changes to the original manual are listed below:

Change	Date	Description
-01 Rev. A	01/2012	Initial release.

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# Glossary

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# **ABOUT THIS GUIDE**

# Introduction

This guide provides information about using the Fusion Wireless Companion software on a Motorola Enterprise Mobility mobile computer.



**NOTE** Screens and windows pictured in this guide are samples and can differ from actual screens.

This guide describes the functionally using Windows Mobile operating system.

# **Chapter Descriptions**

Topics covered in this guide are as follows:

- Chapter 1, Getting Started provides an overview of the Fusion Wireless Companion software.
- Chapter 2, Find WLAN Application provides information about the Find WLAN application.
- Chapter 3, Manage Profiles Application provides information about managing profiles.
- Chapter 4, Profile Editor Wizard explains how to configure a profile.
- Chapter 5, Manage Certificates Application explains how to manage certificates.
- Chapter 6, Manage PACs Application explains how to manage PACs.
- Chapter 7, Options explains how to configure the Fusion options.
- Chapter 8, Wireless Status Application describes how to get status about the wireless connection.
- Chapter 9, Wireless Diagnostics Application describes tools to help diagnose problems with the wireless connection.
- Chapter 10, Log On/Off Application explains how to log on and off the wireless network.
- Chapter 11, Persistence explains how to persist Fusion data and settings across a clean/cold boot.
- Chapter 14, Configuration Examples provides examples for setting up profiles with various authentication and encryption types.
- Chapter 12, No User Interface Features describes the features of Fusion that can be turned on and off but do not have a standard Fusion user interface.

# **Notational Conventions**

The following conventions are used in this document:

- Italics are used to highlight the following:
  - Chapters and sections in this and related documents
  - Dialog box, window and screen names
  - · Icons on a screen.
- **Bold** text is used to highlight the following:
  - · Key names on a keypad
  - · Button names on a screen or window.
  - Drop-down list and list box names
  - Check box and radio button names
- bullets (•) indicate:
  - · Action items
  - · Lists of alternatives
  - · Lists of required steps that are not necessarily sequential
- Sequential lists (e.g., those that describe step-by-step procedures) appear as numbered lists.



NOTE This symbol indicates something of special interest or importance to the reader. Failure to read the note will not result in physical harm to the reader, equipment or data.



**CAUTION** This symbol indicates that if this information is ignored, the possibility of data or material damage may occur.



WARNING! This symbol indicates that if this information is ignored the possibility that serious personal injury may occur.

# **Related Documents**

- Enterprise Mobility Developer Kit for C (EMDK for C), available at: http://supportcentral.motorola.com.
- ActiveSync 4.x software, available at: http://www.microsoft.com.

For the latest version of this guide and all guides, go to: http://supportcentral.motorola.com.

# **CHAPTER 1 GETTING STARTED**

# Introduction

Each Motorola Enterprise Mobility mobile computer has a wireless local area network (WLAN) interface. This WLAN interface is managed either by Fusion Wireless Companion or Windows Wireless Zero Config (WZC) application. The software allows the user to configure and control the wireless radio in order to securely connect to the WLAN infrastructure. This guide enables the user to configure the mobile computer so that it can connect properly to a WLAN. This guide describes how to use the Fusion software.



**NOTE** WZC mode only supports a limited number of Fusion applications.

# **Configuring the Infrastructure**

WLANs allow mobile computers to communicate wirelessly. Before using the mobile computer on a WLAN, the facility must be set up with the required hardware to run the WLAN (sometimes known as infrastructure). The infrastructure and the mobile computer must both be properly configured to enable this communication.

Refer to the documentation provided with the infrastructure (access points (APs), access ports, switches, Radius servers, etc.) for instructions on how to set up the infrastructure.

Once you have set up the infrastructure to enforce your chosen WLAN security scheme, use the Fusion Wireless Companion or WZC software to configure the mobile computer to match.

# **Fusion Overview**

The Fusion Wireless Companion software contains applications that create wireless profiles. Each profile specifies the security parameters to use for connecting to a particular WLAN as identified by its Extended Service Set Identifier (ESSID). The Fusion Wireless Companion software also allows the user to control which profile out of a set of profiles is used to connect. Other Fusion Wireless Companion applications allow the user to monitor the status of the current WLAN connection and to invoke diagnostic tools for troubleshooting.

The Fusion Wireless Companion applications are accessed differently depending upon the operating system configuration, Windows Mobile 6.5, by default, supports a Windows Home screen as well as the classic Mobile 6.1 Today screen. Devices may also contain an Enterprise Home screen that replaces the Windows Home screen.

### Windows Mobile Home Screen

When the Windows Mobile Home screen is configured and Fusion is managing the WLAN, a Fusion Wireless Companion plug-in displays on the Home screen to provide information about signal strength and profile name.

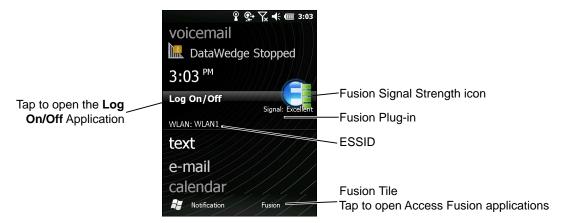


Figure 1-1 Windows Mobile Home Screen with Fusion Plug-in

When the Windows Mobile Home screen is configured and Windows is managing the WLAN, a Wireless Zero Config plug-in displays on the Home screen to provide information about signal strength and profile name.

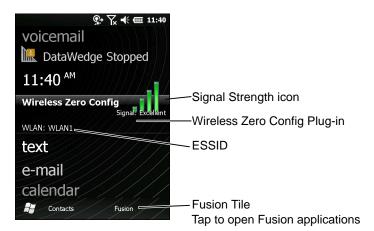


Figure 1-2 Windows Mobile Home Screen with Wireless Zero Config Plug-in

Tap the Fusion Menu tile to open the Wireless Launcher window.

# **Windows Classic Today Screen**

When the Windows Mobile Classic Today screen is configured and Fusion Wireless Companion is managing the WLAN, a Fusion signal strength icon appears in the Task tray.



Figure 1-3 Windows Mobile Classic Today Screen with Fusion Wireless Companion

When the Windows Mobile Classic Today screen is configured and Windows is managing the WLAN, a signal strength icon appears in the Task tray.



Figure 1-4 Windows Mobile Classic Today Screen with Wireless Zero Config

Tap the WZC Signal Strength icon to display the Wireless Launcher menu.

# **Fusion Signal Strength Icon**

The shape and color of the **Signal Strength** icon provides information about the received wireless signal strength for the WLAN connection. *Table 1-1* describes the different icons and their meanings.

Table 1-1 Signal Strength Icon Descriptions

Fusion Icon	WZC Icon	Status	Description
	.dl	Excellent signal strength	WLAN network is ready to use.
		Very good signal strength	WLAN network is ready to use.
		Good signal strength	WLAN network is ready to use.

Table 1-1	Signal Strength	Icon Descriptions	(Continued)

Fusion Icon	WZC Icon	Status	Description
		Fair signal strength	WLAN network is ready to use. Notify the network administrator that the signal strength is only "Fair".
	•000	Poor signal strength	WLAN network is ready to use. Performance may not be optimum. Notify the network administrator that the signal strength is "Poor".
		Out-of-network range (not associated)	No WLAN network connection. Notify the network administrator.
×	×	The WLAN radio is disabled.	The WLAN radio is disabled. To enable, choose <b>Enable Radio</b> from the <b>Wireless Applications</b> menu.
None	None	The Wireless Launcher application was exited.	The <b>Wireless Launcher</b> application has been closed. See the Fusion Wireless Companion Functions paragraphs below for how to restart the <b>Wireless Launcher</b> .

# **Fusion Wireless Companion Functions**

Tap the **Signal Strength** icon or tap **Start > Wireless Companion > Wireless Launcher** icon to display the **Wireless Launcher** menu.



Figure 1-5 Wireless Launcher Menu with Fusion Managing the WLAN



Figure 1-6 Wireless Launcher Menu with Windows Managing the WLAN

Many of the items in the menu invoke one of the Fusion applications. These menu items and their corresponding applications are summarized in *Table 1-2*.

 Table 1-2
 Supported Applications

Application	Description	Fusion Support	WZC Support
Find WLANs	Invokes the <b>Find WLANs</b> application which displays a list of the WLANs available in your area.	Yes	No
Manage Profiles	Invokes the <b>Manage Profiles</b> application (which includes the <b>Profile Editor Wizard</b> ) to manage and edit your list of WLAN profiles.	Yes	No
Wireless Zero Config	Invokes the Wireless Zero Config application list and configure the WLAN.	No	Yes
Manage Certs	Invokes the <b>Certificate Manager</b> application which allows you to manage certificates used for authentication.	Yes	Yes
Manage PACs	Invokes the <b>PAC Manager</b> application which helps you manage the list of Protected Access Credentials (PAC) used with Extensible Authentication Protocol-Flexible Authentication via Secure Tunneling (EAP-FAST) authentication.	Yes	No
Options	Invokes the <b>Options</b> application which allows you to configure the Fusion option settings.	Yes	Yes*

<sup>\*</sup> Not all options and links are supported in WZC mode.

 Table 1-2
 Supported Applications (Continued)

Application	Description	Fusion Support	WZC Support
Wireless Status	Invokes the <b>Wireless Status</b> application which allows you to view the status of the current wireless connection.	Yes	Yes
Wireless Diagnostics	Invokes the <b>Wireless Diagnostics</b> application which provides tools with which to diagnose problems with the wireless connection.	Yes	Yes
Log On/Off	Invokes the <b>Network Login</b> dialog which allows you to log on to a particular profile or to log off from the currently active profile	Yes	No

\* Not all options and links are supported in WZC mode.

Each of the applications, except for WZC, has a chapter devoted to it in this guide.

Additional Wireless Launcher menu entries include:

- Enable/Disable Radio
- Hide Menu
- Exit.

# **Enable/Disable Radio**

To turn the WLAN radio off, tap the Signal Strength icon and select Disable Radio. Tap the Fusion tile or tap Start > Wireless Companion > Wireless Launcher icon and select Disable Radio.







Windows Mobile Home Screen

Figure 1-7 Disable Radio

To turn the WLAN radio on, tap the Fusion tile or tap Start > Wireless Companion > Wireless Launcher icon and select Enable Radio.





Classic Home Screen

Windows Mobile Home Screen

Figure 1-8 Enable Radio

Also note that the radio may be enabled or disabled using the Wireless Manager screen.

### Hide Menu

To hide the menu tap **Hide** in the menu.

## **Exit**

Tap **Exit** to close the menu and exit the **Wireless Launcher** application. A dialog appears to confirm exiting the Wireless Launcher application. Tap **Yes** to exit. This closes the **Wireless Launcher** application and removes the **Signal Strength** icon from the screen.

To restart the Wireless Launcher application and redisplay the Signal Strength icon:

- 1. Tap Start > Programs > Wireless Companion icon > Wireless Launch icon.
- 2. Tap ok twice to close the windows.
- 3. The Signal Strength icon appears on the screen.

# **Fusion Help**

To access the on-device Fusion Help tap Start > Wireless Companion > Fusion Help.

# **Switching Between Fusion and WZC**

To switch from Fusion to WZC:

- 1. Tap Start > Wireless Companion > Wireless Launch.
- Select Options.
- 3. Select WLAN Management from the drop-down list.
- 4. Select Windows Manages WLAN radio button.
- 5. Tap Save.
- 6. Tap **OK**.

7. Perform a reboot. Refer to the device's User Guide for instructions.

To switch from WZC to Fusion:

- 1. Tap Start > Wireless Companion > Wireless Launch.
- Select Options.
- 3. Select WLAN Management from the drop-down list.
- 4. Select Fusion Manages WLAN radio button.
- 5. Tap Save.
- **6.** Tap **OK**.
- 7. Perform a reboot. Refer to the Product User Guide for instructions.

### More Information on WZC

For more information on Microsoft Wireless Zero Config, see the Microsoft Software Developer Network (MSDN) at http://msdn.microsoft.com.

# **Minimum Setup**

Below is a list of the minimum effort to achieve a wireless connection. Note that there are many discrete nuances that may affect the performance of your wireless connection that might be missed if you do not consider them carefully.

You will need to create a profile. It is recommended that you read the profile editor chapter.

- Find out from your IT administrator what the connection settings should be ESSID, Enterprise or Personal, authentication type, tunnel type, certificate requirements, PAC requirements). Note that not all of the items listed may be relevant.
- 2. Create the profile using the information provided by the IT administrator.
- Enter the Manage Profile screen, select the profile (press and hold), and select the Connect option in the context menu that appears.

# **CHAPTER 2 FIND WLAN APPLICATION**

# Introduction



**NOTE** Find WLAN application is available only when Fusion Manages WLAN is enabled in the Options application.

Use the **Find WLANs** application to discover available networks in the vicinity of your and mobile computer. To open the **Find WLANs** application, tap the **Signal Strength** icon > **Find WLANs**. The **Find WLANs** window displays.

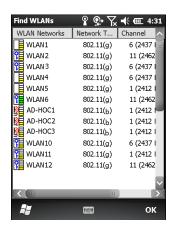


Figure 2-1 Find WLANs Window

### The Find WLANs list displays:

- WLAN Networks Available wireless networks, (both infrastructure and Ad-hoc) with icons that indicate signal strength and encryption. The signal strength and encryption icons are described in *Table 2-1* and *Table 2-2*.
- Network Type Type of network. 802.11(a), 802.11(b) or 802.11(g).
- Channel Channel on which the AP/Ad-hoc peer is transmitting.
- Signal Strength The signal strength of the signal from the AP/Ad-hoc peer.

Table 2-1 Signal Strength Icon

Icon	Description
	Excellent signal
	Very good signal
	Good signal
	Fair signal
	Poor signal
!	Out of range or no signal

 Table 2-2
 Encryption Icon

Icon	Description
	No encryption. WLAN is an infrastructure network.
<u> </u>	WLAN is an Ad-hoc network.
O E	WLAN uses encryption. WLAN is an infrastructure network.

Tap-and-hold on a WLAN network to open a pop-up menu which provides three options: **Connect to**, **Create profile** and **Refresh**.

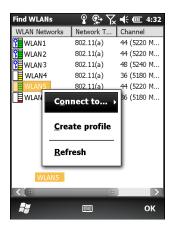


Figure 2-2 Find WLANs Menu.



NOTE The number of WLANs (ESSIDs) that can be detected by the wireless radio at one time is limited. If you have a large number of WLANs active in your area, the Find WLANs window may not display them all.

The scan triggered by Find WLAN is at a lower priority compared to a roam scan. If the device is attempting to roam then a Find WLAN done at the exact same time may result in showing only the currently connected access point (AP). Redoing the Find WLAN command shows the proper full results.

The number of WLANs (ESSIDs) found is also limited by the channel limiting options like Channel Mask, Band Selection and Motorola Smart Scan. Only the intersection set of channels is scanned.

If you do not see your Extended Service Set Identifier (ESSID), try a Refresh. If your ESSID is still not displayed and you wish to create or connect to a profile for it, you will need to use the Manage Profiles application.

Select Connect to to view the list of existing profiles matching the select ESSID. The mobile computer connects to the given profile upon selection.

Select Create profile to create a new WLAN profile for that network. This starts the Profile Editor Wizard which allows you to configure the security parameters that your mobile computer will use for the selected network. After editing the profile, the mobile computer automatically connects to this new profile.



**NOTE** A warning displays when connecting to an unsecure (or open) network via the **Find WLANs** application. For open WLANs, the profile's settings will take on automatically generated default values. If you wish to manually configure the settings, uncheck the Use Default configuration checkbox.



Figure 2-3 Warning Notice

Select Refresh to refresh the WLAN list.



# CHAPTER 3 MANAGE PROFILES APPLICATION

# Introduction



**NOTE** Manage Profiles application is available only when Fusion Manages WLAN is enabled in the Options application.

A profile is a set of operating parameters that define how the mobile computer will connect to a specific Wireless Local Area Network (WLAN). Create different profiles for use in different network environments. The **Manage Profiles** application displays the list of user-created wireless profiles. You may have a maximum of 32 profiles at any one time. To open the **Manage Profiles** application, tap the **Signal Strength** icon > **Manage Profiles**.



Figure 3-1 Manage Profiles Window

Icons next to each profile identify the profile's current state.

Table 3-1 Profile Icons

Icon	Description
No Icon	Profile is not selected, but enabled.
0	Profile is disabled.

 Table 3-1
 Profile Icons (Continued)

Icon	Description
<b>⊗</b>	Profile is cancelled. A cancelled profile is disabled until you connect to it, either by selecting <b>Connect</b> from the pop-up menu, or by using the <b>Log On/Off</b> application.
op iii	Profile is in use and describes an infrastructure profile not using security.
<u>29</u>	Profile is in use and describes an infrastructure profile using security.
	Profile is in use and describes an ad-hoc profile not using security.
	Profile is in use and describes an ad-hoc profile using security.
<u> </u>	Profile is not valid in the regulatory domain in which the device is currently operating.

You can perform various operations on the profiles in the list. To operate on an existing profile, tap and hold it in the list and select an option from the menu to connect, edit, disable (enable), or delete the profile. (Note that the **Disable** menu item changes to **Enable** if the profile is already disabled.)



Figure 3-2 Manage Profiles Context Menu

# **Connect to a Profile**

Tap and hold a profile and select **Connect** from the pop-up menu to set this as the active profile.



Figure 3-3 Manage Profiles - Connect

Once selected, the mobile computer uses the settings configured in the profile (i.e., authentication, encryption, Extended Service Set Identifier (ESSID), Internet protocol (IP) configuration, power consumption, etc.) to connect to a WLAN.

# **Editing a Profile**

Tap and hold a profile and select **Edit** from the pop-up menu. This will invoke the **Profile Wizard** where the profile settings are configured.

# **Creating a New Profile**

To create a new profile tap and hold anywhere in the **Manage Profiles** window and select **Add** from the pop-up menu.



Figure 3-4 Manage Profiles - Add

Selecting **Add** invokes the **Profile Wizard** wherein the settings for the new profile are configured, such as profile name, ESSID, security, network address information, and the power consumption level.

# **Deleting a Profile**

To delete a profile from the list, tap and hold the profile and select **Delete** from the pop-up menu. A confirmation dialog box appears.

# **Ordering Profiles**

The profiles are listed in priority order for use by the automatic Profile Roaming feature (see *Profile Roaming* below). Change the order by moving profiles up or down. Tap and hold a profile from the list and select **Move Up** or **Move Down** from the pop-up menu.

# **Export a Profile**

To export a profile to a registry file, tap and hold a profile from the list and select **Export** from the pop-up menu. The **Save As** dialog box displays with the **Application** folder and a default name of WCS\_PROFILE{profile GUID}.reg (Globally Unique Identifier).



Figure 3-5 Save As Dialog Box

If required, change the name in the **Name** field and tap **Save**. A confirmation dialog box appears after the export completes.

# **Profile Roaming**

Profile Roaming attempts to automatically select and connect to a profile from the profile list displayed in the **Manage Profiles** window. The Profile Roaming algorithm uses the order of the profiles in the profile list to determine the order in which profiles are tried.



**NOTE** Profile Roaming must be enabled in the **Options** application. See Chapter 7, Options.

The Profile Roaming algorithm makes two passes through the profile list. The first pass attempts to connect only to profiles that specify ESSIDs that can be detected by the wireless radio. If no connection is made, a second pass through the list is performed attempting to connect to those profiles that were not tried in the first pass. The Profile

Roaming algorithm will only attempt to connect to a profile for which it is not necessary to prompt the user for credentials (i.e., username and password). This includes:

- A profile that does not require credentials.
- A device profile. A device profile is one in which the username and password have been pre-entered directly into the profile. (A profile with the username specified but with the password field left empty is still considered a device profile since an empty password is considered a valid password.)
- A user profile with cached credentials. A user profile is one in which the username and password have not been pre-entered into the profile. A profile has cached credentials if the user has entered credentials for the profile via the Network Login dialog. When a profile has cached credentials, the user is said to have logged on to the profile. See Chapter 10, Log On/Off Application for more information.

The Profile Roaming algorithm will not attempt to connect to:

- A profile that specifies Extensible Authentication Protocol Generic Token Card (EAP-GTC) for its Tunnel Authentication Type and Token (as opposed to Static) for its password type. See *Tunneled Authentication on page 4-6* for more information.
- A user profile without cached credentials.
- A user profile that has cached credentials but that also has the At-Connect option enabled. See Credential Cache Options on page 4-14 for more information.
- A device profile that has cached credentials because the user has logged on to it (called a user-override profile), but that also has the At-Connect option enabled.
- · A profile that has been disabled.
- · A profile that has been cancelled.
- A profile whose **Country** setting does not allow the profile to be used in the country in which the mobile computer is being operated. See *Operating Mode on page 4-2* for more information.

The Profile Roaming algorithm is invoked whenever the mobile computer becomes disconnected (disassociated) from the current WLAN.



# **CHAPTER 4 PROFILE EDITOR WIZARD**

# Introduction



NOTE Profile Editor Wizard is available only when Fusion Manages WLAN is enabled in the Options application.

Use the **Profile Editor Wizard** to create a new Wireless Local Area network (WLAN) profile or edit an existing profile. If editing a profile, the fields reflect the current settings for that profile. If creating a new profile, default values appear in the fields.

Navigate through the wizard using the **Next** and **Back** buttons. An indicator in the bottom left corner tracks the number of pages traversed and total number of pages required to complete the current profile configuration. Tap **X** or the **Cancel** button to quit. On the confirmation dialog box, tap **No** to return to the wizard or tap **Yes** to quit and return to the **Manage Profiles** window. See Chapter 3, Manage Profiles Application for instructions on navigating to and from the **Profile Editor Wizard**.

# **Profile Name**

In the Profile Name dialog box in the Profile Editor Wizard, enter the profile name and the Extended Service Set Identifier (ESSID).



Figure 4-1 Profile Name Dialog Box

Table 4-1 Profile Name Fields

Field	Description
Profile Name	The user-friendly name you wish to give the profile. The profile name is limited to 64 characters. Example: The Public LAN.
ESSID	The ESSID is the 802.11 extended service set identifier. The ESSID is a 32-character (maximum) case sensitive string identifying the WLAN, and must match the AP ESSID for the mobile computer to communicate with the AP.



NOTE Two profiles with the same user friendly name are acceptable but not recommended.

Tap Next. The Operating Mode dialog box displays.

# **Operating Mode**

Use the **Operating Mode** dialog box to select the operating mode (Infrastructure or Ad-hoc) and the country location.



Figure 4-2 Operating Mode Dialog Box

 Table 4-2
 Operating Mode Fields

Field	Description
Operating Mode	Select <b>Infrastructure</b> to enable the mobile computer to transmit and receive data with an AP. Infrastructure is the default mode. Select <b>Ad-hoc</b> to enable the mobile computer to form its own local network where mobile computers communicate peer-to-peer without APs using a shared ESSID.

Tap **Next**. If **Ad-hoc** mode was selected the **Ad-hoc Channel** dialog box displays. If **Infrastructure** mode was selected the **Security Mode** dialog box displays. See *Encryption on page 4-16* for instruction on setting up authentication.

# Ad-hoc

Use the **Ad-hoc Channel** dialog box to configure the required information to create an Ad-hoc profile. This dialog box does not appear if you selected **Infrastructure** mode.

1. Select a channel number from the **Channel** drop-down list.



Figure 4-3 Ad-hoc Channel Selection Dialog Box

Table 4-3 Ad-hoc Channels

Band	Channel	Frequency
2.4 GHz	1	2412 MHz
	2	2417 MHz
	3	2422 MHz
	4	2427 MHz
	5	2432 MHz
	6	2437 MHz
	7	2442 MHz
	8	2447 MHz
	9	2452 MHz
	10	2457 MHz
	11	2462 MHz

2. Tap **Next**. The **Encryption** dialog box displays. See *Encryption on page 4-16* for encryption options.

# **Security Mode**



**NOTE** Security Mode dialog box only appears when Infrastructure mode is selected in the Operating Mode dialog box.

Use the **Security Mode** dialog box to configure the Security and Authentication methods. If **Ad-hoc** mode is selected, this dialog box is not available and authentication is set to **None** by default.





Figure 4-4 Authentication Dialog Box

Select the security mode from the **Security Mode** drop-down list. The selection chosen affects the availability of other choices for Authentication Type and Encryption methods.

- Legacy (Pre WPA) This mode allows the user to configure protocols not available in the other Security Mode selections: Open authentication / encryption; Open authentication with Wired Equivalent Privacy (WEP-40) or WEP-104; and 802.1X authentications that use WEP-104 Encryption.
- WPA Personal This mode allows the user to configure a Wi-Fi Protected Access (WPA) -Temporal Key Integrity Protocol (TKIP)-Pre-Shared Key (WPA-TKIP-PSK) protocol.
- WPA2 Personal This mode allows the user to configure WPA2-PSK protocols with TKIP or Advanced Encryption Standard (AES) encryption method.
- WPA Enterprise This mode allows the user to configure profiles with 802.1X Authentication that uses WPA with TKIP encryption method.
- WPA2 Enterprise This mode allows the user to configure profiles with 802.1X Authentication that uses WPA2 with TKIP or AES encryption method.
- WAPI This mode allows the user to configure profiles with WAPI authentication and encryption modes.

Table 4-4 Security Modes

Security Mode	Authentication Types	<b>Encryption Types</b>	Pass-phrase/Hexkey Configuration
Legacy (Pre-WPA)	None, EAP-TLS, EAP-FAST, PEAP, LEAP, TTLS	Open, WEP-40 (40/24), WEP-104 (104/24)	Enabled for Authentication Type "None." User input required with pass-phrase/hex key configuration.  Disabled for all other Authentication Types. No user input required for encryption key.
WPA - Personal	None	TKIP	Enabled. User input required with pass-phrase/hex key configuration.
WPA2 - Personal	None	TKIP AES	Enabled. User input required with pass-phrase/hex key configuration.

 Table 4-4
 Security Modes (Continued)

Security Mode	Authentication Types	<b>Encryption Types</b>	Pass-phrase/Hexkey Configuration
WPA - Enterprise	EAP-TLS, EAP-FAST, PEAP, LEAP, TTLS	TKIP	Disabled. No user input required for encryption key.
WPA2 - Enterprise	EAP-TLS, EAP-FAST, PEAP, LEAP, TTLS	TKIP AES	Disabled. No user input required for encryption key.
WAPI	None Certificate	SMS4	Enabled. User input required with pass-phrase/hex key configuration for "None" authentication type.

# **Authentication Type**

Select an available authentication type from the drop-down list. The options listed in the drop-down list are based on the selected Security Mode as shown in *Table 4-4*.

The authentication types, other than **None**, all use IEEE 802.1x authentication to ensure that only valid users and servers can connect to the network. Each authentication type uses a different scheme using various combinations of tunnels, username/passwords, user certificates, server certificates, and Protected Access Credentials (PACs).

 Table 4-5
 Authentication Options

Authentication	Description	
None	Use this setting when user authentication is not required. A global key mechanism, WEP or PSK, is still applied when this option is selected.	
EAP-TLS	Select this option to enable Extensible Authentication Protocol-Transport Layer Security (EAP-TLS) authentication. A user certificate is required; validating the server certificate is optional.	
EAP-FAST	Select this option to enable Extensible Authentication Protocol-Flexible Authentication via Secure Tunneling (EAP-FAST) authentication. Uses a PAC to establish a tunnel and the selected tunnel type to verify credentials. PACs are handled behind the scenes, transparently to the user.  Automatic PAC provisioning can, depending on the tunnel type and the RADIUS server settings, require a user certificate and the validation of a server certificate.	
PEAP	Select this option to enable Protected Extensible Authentication Protocol (PEAP) authentication. PEAP establishes a tunnel and based on the tunnel type, uses a user certificate and/or a username/password. Validating the server certificate is optional.	

 Table 4-5
 Authentication Options (Continued)

Authentication	Description
LEAP	Select this option to enable Lightweight Extensible Authentication Protocol (LEAP) authentication. LEAP does not establish a tunnel but requires a username and password.
TTLS	Select this option to enable Tunneled Transport Layer Security (TTLS) authentication. TTLS establishes a tunnel in which the username/password are verified. A user certificate may optionally be used. Validating the server certificate is also optional.
WAPI Certificate	This authentication type can be used in WAPI mode. A user certificate is required; validating the server certificate is optional.  Note: ASUE (User) and AS (Server) certificates in .CER and .P12 (same as .PFX) files shall be imported using the Fusion Manage Certificates application. Files imported using the system Certificate Utility or by double tapping the file in the File Explorer CANNOT be used by Fusion.

Tap Next. Selecting PEAP, TTLS or EAP-FAST displays the Tunneled Authentication Type dialog box. Selecting None displays the Encryption dialog box. Selecting EAP-TLS displays the Installed User Certs dialog box. Selecting LEAP displays the User Name dialog box.

# **Fast Roaming**

Select a fast roaming option. The fast roaming settings are as follows:

- Allow CCKM Allows the use of Cisco Centralized Key Management (CCKM) for fast roaming between Cisco access points. This setting is available when the Security Mode has been set to WPA-Enterprise or WPA2-Enterprise.
- Allow Motorola HFSR Allows the use of Hyper-Fast Secure Roaming (HFSR) for fast roaming between
  Motorola access points. This setting is available when the Security Mode has been set to WPA-Enterprise,
  WPA2-Enterprise, WPA-Personal or WPA2-Personal.

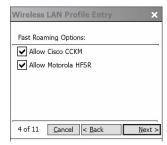


Figure 4-5 Authentication Dialog Box

Note that for fast roaming to function, the Radio Optimization setting in the Fusion Options must be set appropriately for the type of access points being used (Cisco or Motorola).

# **Tunneled Authentication**

Use the **Tunneled Authentication Type** dialog box to select the tunneled authentication options. The content of the dialog will differ depending on the **Authentication Type** chosen.

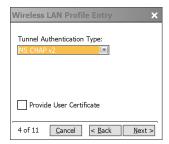


Figure 4-6 Tunneled Authentication Dialog Box

To select a tunneled authentication type:

- 1. Select a tunneled authentication type from the drop-down list. See *Table 4-6* for the Tunnel authentication options for each authentication type.
- 2. Select the **Provide User Certificate** check box if a certificate is required. If the TLS tunnel type that requires a user certificate is selected, the check box is already selected.
- 3. Tap **Next**. The **Installed User Certificates** dialog box appears.

 Table 4-6
 Tunneled Authentication Options

Tunneled	Authentication Type				
Authentication	PEAP	TTLS	EAP-FAST	Description	
СНАР		X		Challenge Handshake Authentication Protocol (CHAP) is one of the two main authentication protocols used to verify the user name and password for Point-to-Point (PPP) Internet connections. CHAP is more secure than Password Authentication Protocol (PAP) because it performs a three way handshake during the initial link establishment between the home and remote machines. It can also repeat the authentication anytime after the link is established.	
EAP-GTC	Х		Х	Extensible Authentication Protocol-Generic Token Card (EAP-GTC) is used during phase 2 of the authentication process. This method uses a time-synchronized hardware or software token generator, often in conjunction with a user PIN, to create a one-time password.	
MD5		Х		Message Digest-5 (MD5) is an authentication algorithm developed by RSA. MD5 generates a 128-bit message digest using a 128-bit key, IPSec truncates the message digest to 96 bits.	
MS CHAP		Х		Microsoft Challenge Handshake Authentication Protocol (MS CHAP) is an implementation of the CHAP protocol that Microsoft created to authenticate remote Windows workstations. MS CHAP is identical to CHAP, except that MS CHAP is based on the encryption and hashing algorithms used by Windows networks, and the MS CHAP response to a challenge is in a format optimized for compatibility with Windows operating systems.	

Table 4-6 Tunneled Authentication Options (Continued)

Tunneled	Authentication Type				
Authentication	PEAP TTLS EAP-FAST		EAP-FAST	Description	
MS CHAP v2	X	X	X	Microsoft Challenge Handshake Authentication Protocol version 2 (MS CHAP v2) is a password-based, challenge-response, mutual authentication protocol that uses the industry-standard Message Digest 4 (MD4) and Data Encryption Standard (DES) algorithms to encrypt responses. The authenticating server challenges the access client and the access client challenges the authenticating server. If either challenge is not correctly answered, the connection is rejected. MS CHAP v2 was originally designed by Microsoft as a PPP authentication protocol to provide better protection for dial-up and virtual private network (VPN) connections. With Windows XP SP1, Windows XP SP2, Windows Server 2003, and Windows 2000 SP4, MS CHAP v2 is also an EAP type.	
PAP		Х		PAP has two variations: PAP and CHAP PAP. It verifies a user name and password for PPP Internet connections, but it is not as secure as CHAP, since it works only to establish the initial link. PAP is also more vulnerable to attack because it sends authentication packets throughout the network. Nevertheless, PAP is more commonly used than CHAP to log in to a remote host like an Internet service provider.	
TLS	Х		Х	EAP-TLS is used during phase 2 of the authentication process. This method uses a user certificate to authenticate.	

#### **User Certificate Selection**

If a User Certificate is required to support the chosen security scheme then the **Installed User Certificates** dialog box displays. Select a certificate from the drop-down list of currently installed certificates before proceeding. The selected certificate's name appears in the drop-down list. If the required certificate is not in the list, install it.



Figure 4-7 Installed User Certificates Dialog Box

#### **User Certificate Installation**



**NOTE** User Certificates can also be installed using the **Manage Certificates** Application. See Chapter 5, Manage Certificates Application for more information.

There are two methods available to install a user certificate for authentication. The first is to obtain the user certificate from the Certificate Authority (CA). This requires connectivity with that CA. The second method is to install the user certificate from a .pfx file that has been manually placed on the device. WAPI User certificates are

installable **only** from .cer and .p12 files placed on the device. WAPI User certificates **cannot** be installed **From Server**.

To install a user certificate from the CA:

1. Tap Install Certificate. The Import Certificate dialog box appears.



Figure 4-8 Import Certificate Dialog Box

2. Select Import User Cert from Server and tap OK. The Install from Server dialog box appears.



Figure 4-9 Install from Server Dialog Box

- 3. Enter the User:, Password: and Server: information in their respective text boxes.
- 4. Tap Retrieve. A Progress dialog indicates the status of the certificate retrieval or tap Exit to exit.

After the installation completes, the **Installed User Certs** dialog box displays and the certificate is available in the drop-down for selection.



**NOTE** To successfully install a user certificate from a server, the mobile computer must already be connected to a network from which that server is accessible.

To install a user certificate from a .pfx or .p12 (issued from WAPI Authentication Server) file:

1. Tap Install Certificate. The Import Certificate dialog box appears.



Figure 4-10 Import Certificate Dialog Box

2. Choose Import from File and tap OK.

The Open dialog box appears.



Figure 4-11 Open Dialog Box

3. In the Type drop-down list, select Certificates (.cer, .pfx).



**NOTE** Installing a user certificate from a file requires that the file be of type \*.pfx. WAPI user certificates are issued as .cer and .p12 file extensions.

4. Browse to the desired .pfx file and tap OK.

The **Personal Certificate** dialog box appears.



Figure 4-12 Personal Certificate Window

- 5. If the .pfx file is password protected, enter the appropriate password; else leave the password fields empty. Deselect the **Hide Password** check box to see the password characters as they are entered.
- 6. Tap **OK**. The certificate(s) are imported.

#### **Server Certificate Selection**

If the user selects the **Validate Server Certificate** check box, a server certificate is required. Select a certificate from the drop-down list of currently installed certificates in the **Installed Server Certificates** dialog box. An hour glass may appear as the wizard populates the existing certificate list. If the required certificate is not listed. Tap Install Certificate.



Figure 4-13 Installed Server Certificates Dialog Box

#### **Server Certificate Installation**



**NOTE** Server Certificates can also be installed using the **Manage Certificates** Application. See Chapter 5, Manage Certificates Application for more information.

A server certificate can only be installed from either a .cer file or a .pfx file that has been loaded onto the device. The certificate file can be loaded either manually or via a web-browser-based interface to the CA.



**NOTE** To successfully install a server certificate from a CA using a web-browser, the mobile computer must already be connected to a network from which that CA is accessible. The procedure you should follow to download the server certificate from the CA is beyond the scope of this guide.

To install a server certificate for authentication:

 Tap Install Certificate. The Import Certificate dialog box appears. Choose Import from File (.cer, .pfx) and tap OK.



Figure 4-14 Import Certificates Dialog Box

2. A dialog box appears that lists the certificate files found with the default extension.



Figure 4-15 Open Window

3. Browse to the file and tap OK.

4. A confirmation dialog verifies the installation. If the information in this dialog is correct, tap the Yes button, If the information in this dialog is not correct tap the No button. The wizard returns to the Installed Server Certs dialog box. Select the newly-installed certificate from the drop down list.



Figure 4-16 Confirmation Dialog Box

#### **User Name**

The user name and password can optionally be entered when the profile is created (called a device profile) or they can be left empty (called a user profile). If the username and password are not entered in the profile, then when attempting to connect, the user will be prompted to supply them. The entered information (credentials) will be saved (cached) for future reconnections.

Whether a profile is a device or a user profile affects how the profile is treated during a Profile Roaming operation (see *Profile Roaming on page 3-4*). Profiles are excluded from profile roaming consideration if they require user entry of credential information.

If the profile uses an authentication tunnel type of EAP-GTC and Token is selected (see *Encryption on page 4-16*), then you can control certain behavior by whether you choose to enter a value in the **Enter User Name** field. If you enter a value in the **Enter User Name** field, then whenever the Fusion software prompts you to enter credentials, the username field in the interactive credential dialog will be initialized with the value that you entered when you created the profile. If you enter a different value in the username field of the interactive credential dialog, it is cached and used to initialize the username field the next time the interactive credential dialog is shown for that profile. If you do not enter a value in the **Enter User Name** field when you create an EAP-GTC token profile, then the username field in the interactive credential dialog is initialized to blank. After you enter a username in the interactive credential dialog, it is cached as usual, but it is not be used to initialize the username field the next time the interactive credential dialog is shown for that profile; the username field will still be initialized to blank. In summary, the user can control whether the username field in the interactive credential dialog box is initialized, either with the last-interactively-entered username for that profile or with the username entered into the profile, by whether any value is entered in the **Enter User Name** field during profile entry.



Figure 4-17 Username Dialog Box

#### **Password**

Use the **Password** dialog box to enter a password. If EAP-TLS is the selected authentication type, the password dialog box does not display. Note that if a username was entered and no password is entered, Fusion assumes that no password is a valid password.



Figure 4-18 Password Dialog Box

1. Enter a password in the Enter Password field.

If an authentication tunnel type of EAP-GTC is used, a **Password** dialog box with additional radio buttons displays.



Figure 4-19 EAP-GTC Password Dialog Box

Two radio buttons are added to allow the user to choose a token or static password.

Choose the **Token** radio button when using the profile in conjunction with a token generator (hardware or software). The system administrator should supply the user with a token generator for use with EAP-GTC token profiles. A token generator generates a numeric value that is entered into the password field at connect time, usually along with a PIN. Tokens have a very limited lifetime and usually expire within 60 seconds. The token generator is time-synchronized with a token server. When authenticating, the RADIUS server asks the token server to verify the token entered. The token server knows what value the token generator generates given the time of day and the username. Since tokens expire, EAP-GTC token profiles are treated differently. A prompt appears at the appropriate time to enter a token, even if a token has previously been entered. Tokens are never cached in the credential cache (though the username that is entered when the token is entered is cached).

If the **Static** radio button is selected, the **Enter Password** field is enabled and a password can be entered if desired. A profile that uses an EAP-GTC tunnel type with a static password is handled in the same manner as other profiles that have credentials that don't expire.

- 1. Select the **Advanced ID** check box, if advanced identification is desired.
- 2. Tap Next. The Prompt for Login at dialog box displays. See Credential Cache Options on page 4-14.

#### **Advanced Identity**

Use the **Advanced ID** dialog box to enter the 802.1x identity to supply to the authenticator. This value can be 63 characters long and is case sensitive. For TTLS,EAP-FAST, and PEAP authentication types, it is recommended entering the identity *anonymous* (rather than a true identity). You can optionally enter a fully qualified domain (e.g., mydomain.local) and it will automatically be combined with the 802.1x identity (i.e., anonymous@mydomain.local) before being sent to the RADIUS server.

Entering an 802.11x Identity is required before proceeding.

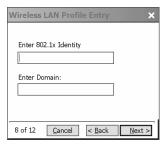


Figure 4-20 Advanced Identity Dialog Box

Tap Next. The Encryption dialog box displays.

### **Credential Cache Options**

When connecting to a password-based user profile for the first time, Fusion Wireless Companion will prompt the user to enter credentials. After the credentials have been entered, they are cached. These cached credentials will normally be used, without prompting the user, whenever Fusion Wireless Companion reconnects to that profile, The credential caching options allow the administrator to specify additional circumstances under which Fusion Wireless Companion will prompt the user to re-enter the credentials even though it already has cached credentials for the given profile. Requiring the user to re-enter credentials can help ensure that only an authorized user is using the device.

The credential caching options are at connection, on each resume, or at a specified time.



Figure 4-21 Prompt for Login at Dialog Box



**NOTE** Credential caching options only apply to user profiles and to user-override profiles (a device profile that a user has logged on to using the Log On/Off command). Credential caching options do not apply to device profiles. You are allowed to set the options for a device profile so that they will have an effect if you convert the profile to a user-override profile by logging on to it using the Log On/Off command.

If the mobile computer does not have the credentials, a username and password must be entered. If the mobile computer has the credentials (previous entered via a login dialog box), it uses these credentials unless the caching options require the mobile computer to prompt for new credentials. If credentials were entered via the profile, the mobile computer does not prompt for new credentials (except for profiles where the credentials expire, such as EAP-GTC token profiles). *Table 4-7* lists the caching options.

Table 4-7 Cache Options

Option	Description
At Connect	Select this option to have the mobile computer prompt for credentials each time it tries to connect. Deselect this to use the cached credentials to authenticate. If the credentials are not cached, the user is prompted to enter credentials. This option only applies when the user has previously entered credentials.  If the infrastructure has implemented a fast reconnect technology such as Fast Session Resume, or PMKID caching then selecting this option will prevent that technology from working properly by prompting the user for credentials when attempting to reconnect.
On Resume	Select this option to cause an authenticated user to be reauthenticated when a suspend/resume occurs. The mobile computer uses the cached credentials to authenticate. Once authenticated, the user is prompted for credentials. If the user does not enter matching credentials within three attempts, the user is disconnected from the network. This option only applies when the user has previously entered credentials. If the infrastructure has implemented a fast reconnect technology such as Fast Session Resume, or PMKID caching then selecting this option will prevent that technology from working properly by prompting the user for credentials when attempting to reconnect.
At Time	Select this option to perform a local verification on an authenticated user at a specified time. The time can be an absolute time or a relative time from the authentication, and should be in at least five minute intervals. Once the time has passed, the user is prompted for credentials. If the user does not enter the same credentials that were entered prior to the At-Time event within three attempts, the user is disconnected from the network. This option only applies when the user has previously entered credentials.



**NOTE** Entering credentials applies the credentials to a particular profile. Logging out clears all cached credentials. Editing a profile clears any cached credentials for that profile.

The following authentication types have credential caching:

- EAP-TLS
- PEAP
- LEAP
- TTLS
- EAP-FAST.

Some exceptions to the credential caching rules apply for profiles where the credentials expire, such as EAP-GTC token profiles. Since the token expires after a short period, the user may be prompted for credentials even when credentials have already been entered and cached for that profile.

Selecting the At Time check box displays the Time Cache Options dialog box.

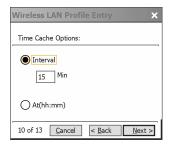


Figure 4-22 Time Cache Options Dialog Box

- 1. Tap the **Interval** radio button to check credentials at a set time interval.
- 2. Enter the value in minutes in the Min text box.
- 3. Tap the At (hh:mm) radio button to check credentials at a set time.
- 4. Tap Next. The At Time dialog box appears.

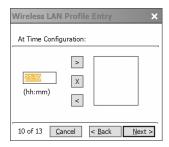


Figure 4-23 At Time Dialog Box

- 5. Enter the time using the 24 hour clock format in the (hh:mm) text box.
- **6.** Tap > to move the time to the right. Repeat for additional time periods.
- 7. Tap Next. The Encryption dialog box displays.

# **Encryption**



NOTE The only available encryption methods in Ad-hoc mode are Open, WEP-40 and WEP-104.

Use the **Encryption** dialog box to select an encryption method. This page contains the fields to configure the encryption method and corresponding keys, if any. The drop-down list only includes encryption methods available for the selected security mode and authentication type.







Figure 4-24 Encryption Dialog Box

Based on the encryption method and the authentication type, the user may have to manually enter pre-shared encryption keys (or a pass phrase). When the user selects any authentication type other than None, 802.1x authentication is used and the keys are automatically generated.

Table 4-8 Encryption Options

Encryption	Description
Open	Select <b>Open</b> (the default) when no data packet encryption is needed over the network. Selecting this option provides no security for data transmitted over the network.
WEP-40 (40/24)	Select <b>WEP-40 (40/24)</b> to use 64-bit key length WEP encryption. This encryption method is only available for the Legacy security mode with Authentication Type set to <b>None</b> .
	Note: This is alternately referred to as WEP-64.
WEP-104 (104/24)	Select <b>WEP-104 (104/24)</b> to use a 128-bit key length WEP encryption. If WEP-104 (104/24) is selected, other controls appear that allow you to enter keys. This encryption method is available for the Legacy security mode.
	Note: This is alternately referred to as WEP-128.
TKIP	Select <b>TKIP</b> for the adapter to use the TKIP encryption method. This encryption method is available for all security modes other than Legacy.
	When TKIP is selected, Mixed Mode support is automatically enabled. The <b>Allow Mixed Mode</b> checkbox is enabled and grayed out. This is true for all security modes that allow TKIP as an encryption method. This means that the mobile computer will operate in an environment in which TKIP is used for encrypting the unicast traffic, and either TKIP or WEP-104 is used for encrypting multicast/broadcast traffic. This allows the mobile computer to operate with an AP that is set up to support both WPA and legacy mobile computers simultaneously.
AES	Select <b>AES</b> for the adapter to use the AES encryption method. This encryption method is available for the WPA2 - Enterprise and WPA2 - Personal security modes.
	When AES is selected, Mixed Mode support is automatically enabled. The <b>Allow Mixed Mode</b> checkbox is enabled and grayed out. This means that the mobile computer will use only AES encryption for unicast traffic, but allows it to use either AES, TKIP, or WEP-104 encryption for broadcast traffic. This allows the mobile computer to operate with an AP that is set up to support legacy and/or WPA and WPA2 mobile computers simultaneously.
SMS4	Select <b>SMS4</b> for any <b>WAPI</b> security mode as it is the only encryption method supported by WAPI.

For all Encryption types other than **Open**, if authentication is set to **None**, then the wizard displays additional controls for entering pre-shared keys (see *Figure 4-24 on page 4-16*). This includes **Personal** security modes, which default to authentication **None** and exclude **Enterprise** security modes, which require an authentication type to be specified.

- Select the Pass-phrase or Hexadecimal Keys radio button to indicate whether a pass-phrase or hexadecimal keys will be entered on the next page.
- Select the For added security Mask characters entered check box to hide characters entered. Deselect
  this to show characters entered.

Table 4-9 Encryption	/ Authentication Matrix
----------------------	-------------------------

Authentication				Encryption		
	Legacy (Pre-WPA)		WPA Personal	WPA2 Personal	WPA Enterprise	WPA2 Enterprise
	Open	WEP	TKIP	AES or TKIP	TKIP	AES or TKIP
None	Yes	WEP-40 or WEP-104	Yes	Yes		
EAP-TLS		WEP-104			Yes	Yes
EAP-FAST		WEP-104			Yes	Yes
PEAP		WEP-104			Yes	Yes
LEAP		WEP-104			Yes	Yes
TTLS		WEP-104			Yes	Yes

#### **Hexadecimal Keys**

To enter the hexadecimal key information select the **Hexadecimal Keys** radio button. An option is provided to hide the characters that are entered for added security. To hide the characters select the **For added security - Mask characters entered** check box.

To enter a hexadecimal key with characters hidden:

- Select the For added security Mask characters entered check box.
- 2. Tap Next.

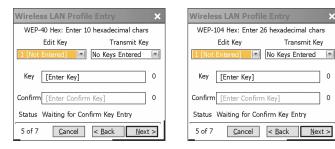


Figure 4-25 WEP-40 and WEP-104 WEP Keys Dialog Boxes

- For WEP only, in the Edit Key drop-down list, select the key to enter.
- 4. In the **Key** field, enter the key.
  - a. For WEP-40 enter 10 hexadecimal characters.
  - b. For WEP-104 enter 26 hexadecimal characters.
  - c. For TKIP enter 64 hexadecimal characters.
  - d. For AES enter 64 hexadecimal characters.
  - e. For SMS4 enter 32 hexidecimal characters.

- In the Confirm field, re-enter the key. When the keys match, a message appears indicating that the keys match.
- 6. Repeat for each WEP key.
- For WEP only, in the Transmit Key drop-down list, select the key to transmit.
- 8. Tap Next. The IPv4 Address Entry dialog box displays.

To enter a hexadecimal key without characters hidden:

1. Tap Next.

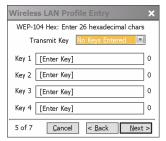


Figure 4-26 WEP-40 and WEP-104 WEP Keys Dialog Boxes

- For WEP only, in each Key field, enter the key.
  - a. For WEP-40 enter 10 hexadecimal characters.
  - **b.** For WEP-104 enter 26 hexadecimal characters.
  - c. For TKIP enter 64 hexadecimal characters.
  - d. For AES enter 64 hexadecimal characters.
- 3. For WEP only, in the **Transmit Key** drop-down list, select the key to transmit.
- 4. Tap Next. The IPv4 Address Entry dialog box displays.

#### **Pass-phrase Dialog**

When selecting **None** as an authentication and **WEP** as an encryption, choose to enter a pass-phrase by checking the **Pass-phrase** radio button. The user is prompted to enter the pass-phrase. For WEP, the **Pass-phrase** radio button is only available if the authentication is **None**.

When selecting **None** as an authentication and **TKIP** as an encryption, the user must enter a pass-phrase. The user cannot enter a pass-phrase if the encryption is **TKIP** and the authentication is anything other than **None**.

When selecting **None** as an authentication and **AES** as an encryption, the user must enter a pass-phrase. The user cannot enter a pass-phrase if the encryption is **AES** and the authentication is anything other than **None**.

To enter a pass-phrase with characters hidden:

- 1. Select the For added security Mask characters entered check box.
- 2. Tap Next.





Figure 4-27 WEP-40 and WEP-104 WEP Keys Dialog Boxes

- 3. In the **Key** field, enter the key.
  - a. For WEP-40 enter between 4 and 32 characters.
  - b. For WEP-104 enter between 4 and 32 characters.
  - c. For TKIP enter between 8 and 63 characters.
  - d. For AES enter between 8 and 63 characters.
  - e. For SMS4 enter between 8 and 63 characters.
- **4.** In the **Confirm** field, re-enter the key. When the keys match, a message appears indicating that the keys match.
- 5. Tap Next. The IPv4 Address Entry dialog box displays.

To enter a pass-phrase key without characters hidden:

1. Tap Next.

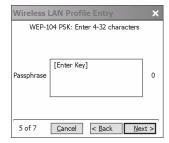


Figure 4-28 WEP-40 and WEP-104 WEP Keys Dialog Boxes

- 2. In the **Key** field, enter the key.
  - a. For WEP-40 enter between 4 and 32 characters.
  - **b.** For WEP-104 enter between 4 and 32 characters.
  - c. For TKIP enter between 8 and 63 characters.
  - d. For AES enter between 8 and 63 characters.

Tap Next. The IPv4 Address Entry dialog box displays.

# **IPv4 Address Entry**

Use the **IPv4 Address Entry** dialog box to configure network address parameters: Internet protocol (IP) address, subnet mask, gateway, Domain name System (DNS), and Windows Internet Name Service (WINS).



Figure 4-29 IPv4 Address Entry Dialog Box

Table 4-10 IPv4 Address Entry

Field	Description
Obtain Device IP Address Automatically	Check to obtain a leased IP address and network configuration information from a remote server. This setting is checked by default in the mobile computer profile.  Uncheck to manually assign IP, subnet mask and default gateway addresses the mobile computer profile uses.  Ad-hoc mode does not support Dynamic Host Configuration Protocol (DHCP). Use only Static IP address assignment.
Obtain DNS Address Automatically	Check to use DNS server addresses obtained from a remote server. This setting is checked by default in the mobile computer profile.  Uncheck to manually assign DNS server addresses.  Ad-hoc mode does not support DHCP. Use only Static IP address assignment.
Obtain WINS Address Automatically	Check to use WINS server addresses obtained from a remote server. This setting is checked by default in the mobile computer profile.  Uncheck to manually assign WINS server addresses.  Ad-hoc mode does not support DHCP. Use only Static IP address assignment.

Select all three check boxes to automatically obtain addresses from a remote server. Tap **Next**. The **Transmit Power** dialog box displays.

Uncheck the **Obtain Device IP Address Automatically** to manually assign IP, subnet mask and default gateway addresses the mobile computer profile uses. Tap **Next**. The **Static IP Address** dialog box appears.

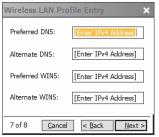


Figure 4-30 Static IP Address Entry Dialog Box

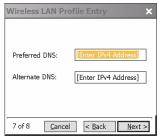
Table 4-11 Static IP Address Entry Fields

Field	Description	
IPv4 Address	The Internet is a collection of networks with users that communicate with each other. Each communication carries the address of the source and destination networks and the particular machine within the network associated with the user or host computer at each end. This address is called the IP address. Each node on the IP network must be assigned a unique IP address that is made up of a network identifier and a host identifier. Enter the IP address as a dotted-decimal notation with the decimal value of each octet separated by a period, for example, 192.168.7.27.	
Subnet Mask	Most Transmission Control Protocol/Internet Protocol (TCP/IP) networks use subnets to manage routed IP addresses. All IP addresses have a network part and a host part. The network part specifies a physical network. The host part specifies a host on that physical network. The subnet mask allows a network administrator to use some of the bits that are normally used to specify the host to instead specify physical sub-networks within an organization. This helps organize and simplify routing between physical networks.	
Gateway	The default gateway forwards IP packets to and from a remote destination.	
Set Static DNS Address (Optional)	Check to manually assign DNS server addresses.	
Set Static WINS Address (Optional)	Check to manually assign WINS server addresses.	

Select the **Set Static DNS Address** or **Set static WINS address** check box, then tap **Next** to display the **DNS/WINS Address Entry** dialog box. Enter the DNS and/or WINS addresses here. Tap **Next** without selecting the **Set Static DNS Address** or **Set static WINS Address** check box to display the **Transmit Power** dialog box.



Static DNS Address and Set static WINS Address checkboxes selected



Only Static DNS Address checkbox selected



Only Static WINS Address checkbox selected

Figure 4-31 DNS/WINS Address Entry Dialog Box

The IP information entered in the profile is only used if the **Enable IPv4 Mgmt** check box in the **Options > System Options** dialog box was selected (*System Options on page 7-3*). If not selected, the IP information in the profile is ignored and the IP information entered in the Microsoft interface applies.

Table 4-12 DNS/WINS Address Entry Fields

Field	Description	
DNS	The DNS is a distributed Internet directory service. DNS translates domain names and IP addresses, and controls Internet email delivery. Most Internet services require DNS to operat properly. If DNS is not configured, Web sites cannot be located and/or email delivery fails.	
	The Alternate DNS server address will be used if the Preferred DNS server is unavailable.	
WINS	WINS is a Microsoft <sup>®</sup> Net BIOS name server. WINS eliminates the broadcasts needed to resolve computer names to IP addresses by providing a cache or database of translations.	
	The Alternate WINS server address will be used if the Preferred WINS server is unavailable.	

Tap **Next**. The **Transmit Power** dialog box displays.

# **Transmit Power**

The **Transmit Power** drop-down list contains different options for Ad-hoc.

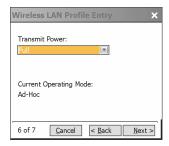


Figure 4-32 Transmit Power Dialog Box (Ad-hoc Mode)

 Table 4-13
 Power Transmit Options (Ad-hoc Mode)

Field	Description
Full	Select <b>Full</b> power for the highest transmission power level. Select <b>Full</b> power when operating in highly reflective environments and areas where other devices could be operating nearby, or when attempting to communicate with devices at the outer edge of a coverage area.
30 mW	Select <b>30 mW</b> to set the maximum transmit power level to 30 mW. The radio transmits at the minimum power required.
15 mW	Select <b>15 mW</b> to set the maximum transmit power level to 15 mW. The radio transmits at the minimum power required.
5 mW	Select <b>5 mW</b> to set the maximum transmit power level to 5 mW. The radio transmits at the minimum power required.

Tap **Next** to display the **Battery Usage** dialog box.

# **Battery Usage**

Use the **Battery Usage** dialog box to select power consumption of the wireless LAN. There are three settings available: CAM, Fast Power Save, and MAX Power Save. Battery usage cannot be configured in Ad-hoc profiles and options are disabled (grayed-out).

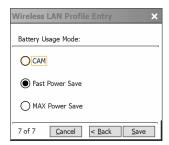


Figure 4-33 Battery Usage Dialog Box



**NOTE** Power consumption is also related to the transmit power settings.

Table 4-14 Battery Usage Options

Field	Description
CAM	Continuous Aware Mode ( <b>CAM</b> ) provides the best network performance, but yields the shortest battery life.
Fast Power Save	Fast Power Save (the default) yields much better battery life than CAM, but with some degradation in network performance.
MAX Power Save	Max Power Save yields the longest battery life, but with potentially more degradation in network performance. However, in networks with minimal latency, MAX Power Save can yield the same network performance as Fast Power Save.

When the AP that the mobile computer associates to is configured to use Wi-Fi Multimedia (WMM) Power Save mode, the mobile computer will ignore the Battery Usage Mode setting – assuming it's not set to CAM – and will use the WMM protocol instead. While the use of WMM Power Save mode can maximize battery life, it can also decrease network performance.



NOTE WMM Power Save mode will override Fast Power Save and MAX Power Save mode and cannot be disabled.

# CHAPTER 5 MANAGE CERTIFICATES APPLICATION

#### Introduction

Users can view and manage security certificates in the various certificate stores. Tap the **Signal Strength** icon > **Manage Certs**. The **Certificate Manager** window displays.

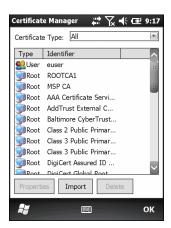


Figure 5-1 Certificate Manager Window

Various certificate types display at one time. Select the **Certificate Type** drop-down box to filter the certificate list to display **AII**, only **Root/Server**, or only **User/Client** certificates.

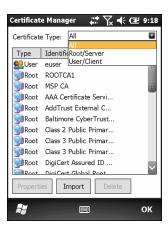


Figure 5-2 Certificate Type Options

The **Certificate Manager** window contains command buttons at the bottom of the window. A button might be disabled (gray) if the operation cannot be performed based on any selected object.

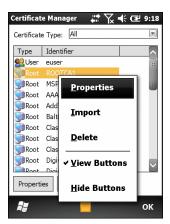


Figure 5-3 Command Buttons and Context Menu

These buttons can be hidden to allow more space for displaying the list of certificates. To hide the buttons tap-and-hold and/or double-tap the stylus in the list area depending on the mobile computer. It can also be brought up by pressing the Enter key on the keyboard. The pop-up menu appears.

Select **Hide Buttons** to hide the command buttons.

To display the buttons select **View Buttons** from the pop-up menu.

The pop-up menu also allows the user to select the **Properties**, **Import**, and **Delete** commands.

# **Certificate Properties**

To display the detailed properties of a certificate, select a certificate in the list and tap the **Properties** button. The window display the properties of the certificate. Select a property in the upper list and the detailed information displays in the **Expanded Value** section.

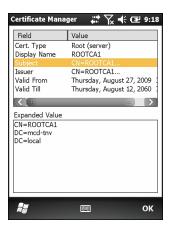


Figure 5-4 Certificate Properties Window

Tap ok, Escape, or X button to exit (depending on the mobile computer).

## **Import a Certificate**

Import certificates from either files or from a server machine:

• .CER file - DER encrypted Root/Server certificates.



**NOTE** In order to validate a server certificate for an Intermediate Certificate Authority (CA) during authentication, it is only necessary to import the certificate from the associated Root CA and then specify the Root CA in the profile.



**NOTE** For **China WAPI networks**: Both **AS Server Certificates** and ECC encrypted **ASUE User Certificates** are issued in .CER file format. These files must be imported using the Fusion Manage Certificates utility in order for the certificates to be recognized by the Fusion WLAN software.

- .PFX file Personal inFormation eXchange (PFX) formatted file containing one or more Root/Server and/or User/Client Certificates. These files are usually protected by a password, so a password will be prompted for. If there is no password, enter nothing and select the **OK** button.
- Server User/Client certificates can be requested directly from a CA on the network. A User name, Password (optional), and the Server (an Internet protocol (IP) address) must be provided to obtain a certificate for the User from the CA.



**NOTE** It is possible to import and successfully use a user certificate issued by an Intermediate CA; however, this may require additional infrastructure setup. For example, it may be necessary to supply the RADIUS server with certificates for both the Intermediate CA and for the Root CA. Infrastructure setup is beyond the scope of this guide.



**NOTE** For **China WAPI networks**: Both **ASUE User** and **AS Server Certificates** are **only** issued in file format and are **cannot** be imported directly from a server. These files must be imported using the Fusion Manage Certificates utility in order for the certificates to be recognized by the Fusion WLAN software.

Tap the **Import** button or select from the context menu. The **Import Certificate** dialog box displays.



Figure 5-5 Import Certificate Dialog Box

Select the **Import from File (.cer, .pfx)** radio button to import a certificate file. The **Open** window displays. Select the file to import.



Figure 5-6 Certificate Manage Window - Import from File

Select the **Import User Cert from Server** radio button to import a certificate from a server. The **Install From Server** window displays.

Enter the user, password, and server information in the respective text boxes.

Tap the **Retrieve** button to import the certificate.



Figure 5-7 Install From Server

# **Delete a Certificate**

To delete a certificates:

Select the certificate to delete.

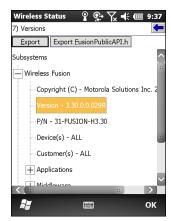


Figure 5-8 Certificate Dialog Box - Delete Certificate

Tap the **Delete** button or select **Delete** from the pop-up menu.



# **CHAPTER 6 MANAGE PACS APPLICATION**

#### Introduction



**NOTE** Manage PACs application is available only when Fusion Manages WLAN is enabled in the Options application.

Users can view and manage Protected Access Credentials (PACs) used by Cisco's Extensible Authentication Protocol-Flexible Authentication via Secure Tunneling (EAP-FAST) authentication protocol. Tap the **Signal Strength** icon > **Manage PACs**. The **PAC Manager** window displays.



Figure 6-1 PAC Manager Window

PACs are uniquely identified by referencing a PAC Authority Identifier (A-ID) (the server that issued the PAC) and by the individual user identifier (I-ID). The PACs display sorted by A-ID (default) or by I-ID in a tree display.

The **PAC Manager** window contains buttons at the bottom of the window. A button might be disabled (gray) if the operation cannot be performed based on any selected object.

These buttons can be hidden to allow more space for displaying the list of certificates. To hide the buttons tap-and-hold and/or double-tap the stylus in the list area depending on the mobile computer.

Select **Hide Buttons** to hide the buttons.

To display the buttons select **View Buttons** from the pop-up menu.

The pop-up menu also allows the user to select the **Properties**, **Import** and **Delete** commands.

You can always sort by A-ID, sort by I-ID, view buttons and hide buttons in the pop-up menu.



Figure 6-2 Command Buttons and Context Menu

# **PAC Properties**

Display the detailed properties of a PAC by selecting an item in a sub-tree, and selecting the **Properties** button or pop-up menu. The following Window appears with the list of properties in the upper portion of the window. By selecting an entry in the upper list, the expanded details of the entry property display in the lower list of the window.

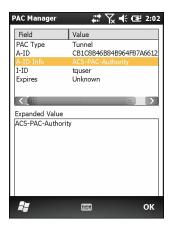


Figure 6-3 PAC Properties Popup

To return to the main page, tap the **Ok** button, **Escape**, or **X** button depending on the mobile computer.

#### **Delete PAC**

To delete a single PAC, tap a leaf item (right most tree item) to select the PAC, then select the **Delete** button or pop-up menu. A confirmation dialog box appears.

To delete a group of PACs having the same A-ID or same I-ID, sort the PACs by desired ID type, then tap on the parent item (left most tree item) to select the group. Select the **Delete** button or pop-up menu and a confirmation dialog box appears.

## **Import PAC**

Usually PACs are automatically provisioned to the mobile computer over the air the first time EAP-FAST authentication occurs. For increased security, an administrator may choose to manually provision the mobile computer with a PAC instead. In this case, the administrator must generate an appropriate PAC file manually using commands on the PAC Authority. Once the PAC file is generated, it must be manually transferred to the mobile computer's file system before it can be imported by the Manage PACs application.

To import a PAC, tap the **Import** button. A dialog displays asking you to select the PAC file to be imported.

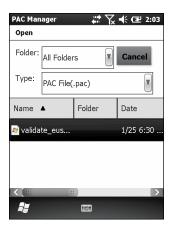


Figure 6-4 Open Window

Navigate to the file to be imported and choose it. The **Import PAC** dialog displays.



Figure 6-5 Import PAC Dialog Box

If the PAC file is password protected, enter the password in the **Password** field. If you uncheck the **Hide Password** checkbox, the password will be displayed in clear text as you type it. To hide the password as you type it, leave the **Hide Password** checkbox checked. If you wish to overwrite any existing PAC in the Fusion Wireless Companion PAC Store without being prompted for verification, check the **Overwrite PAC** if **Exists** checkbox. Tap the **Ok** button to import the PAC. Tap the **Cancel** button to abort the import operation.

If you have tapped **Ok** and the PAC already exists in the PAC Store, a verification dialog box may appear. Tap **Yes** to continue the import operation or tap **No** to abort the operation. If you have tapped **Yes**, an informational dialog box appears listing the attributes (A-ID and I-ID) of the imported PAC.

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Figure 6-6 Import PAC File Dialog Box

Tap **ok** to close the dialog box. You will be returned to the main **PAC Manager** window with the tree list of PACs. The newly-imported PAC should appear in the list.

# **CHAPTER 7 OPTIONS**

#### Introduction

Use the wireless **Option** dialog box to select one of the following operation options from the drop-down list. The options listed vary depending upon if Fusion or Windows Zero Config (WZC) manages the WLAN:

 Table 7-1
 Operation Options

Option	Fusion Mode	WZC Mode
Op Mode Filtering	X	
Band Selection	X	X
System Options	X	
Auto PAC Settings	X	
IPv6	X	
802.11 Options	X	
WLAN Management	X	X
FIPS Options	X	
Radio Optimization	X	X
Change Password	X	X
Export	X	X

Change the option settings as you desire and then tap **SAVE** to save your changes. Until you tap the SAVE button, no changes are saved. To close the dialog, tap ok. If you tap ok and you have made changes without saving them, a dialog will display asking if you want to quit without saving.

# **Op (Operating) Mode Filtering**



**NOTE** Op Mode Filtering option is available only when Fusion Manages WLAN is enabled.

The **Op Mode Filtering** options cause the **Find WLANs** application to filter the available networks found.



Figure 7-1 OP Mode Filtering Dialog Box

The AP Networks and Ad-Hoc Networks check boxes are selected by default.

Table 7-2 OP Mode Filtering Options

Field	Description
AP Networks	Select the <b>AP Networks</b> check box to display available AP networks and their signal strength within the <b>Available WLAN Networks</b> (see Chapter 2, Find WLAN Application). These are the APs in the vicinity available to the mobile computer for association. If this option was previously disabled, refresh the <b>Available WLAN Networks</b> window to display the AP networks available to the mobile computer. Default: Enabled.
AD-Hoc Networks	Select the <b>Ad-Hoc Networks</b> check box to display available peer (adapter) networks and their signal strength within the <b>Available WLAN Networks</b> . These are peer networks in the vicinity that are available to the mobile computer for association. If this option was previously disabled, refresh the <b>Available WLAN Networks</b> window to display the Ad Hoc networks available to the mobile computer. Default: Enabled

# **Band Selection**

The Band Selection settings identify the frequency bands to scan when finding WLANs. Not all devices support both 2.4 GHz and 5 GHz bands. Only 2.4 GHz band is ON by default. User can turn on both bands as shown below.



Figure 7-2 Band Selection Dialog Box

 Table 7-3
 Band Selection Options

Field	Description
2.4GHz Band	The <b>Find WLANs</b> application list includes all networks found in the 2.4 GHz band (802.11b and 802.11g).
5GHz Band	The <b>Find WLANs</b> application list includes all networks found in the 5 GHz band (802.11a).



**NOTE** When both bands are enabled, the device gives scan priority to the band it is currently connected to. Channel Mask overrides this inter-band priority and enforce configured list of channels.

Final list of channels that the device scans is decided by an intersection of Band Selection, Channel Mask and Regulatory settings. Band Selection is a top level filter, i.e., no channels from a disabled band are used for any purpose. Channel Mask and Regulatory constraints further prune the channel list. If the resulting channel set is a null set then no scanning / connection may occur.

# **System Options**



NOTE System option is available only when Fusion Manages WLAN is enabled.

Use System Options to set miscellaneous system setting.



Figure 7-3 System Options Dialog Box

Table 7-4 System Options

Field	Description
Profile Roaming	Configures the mobile computer to roam to the next available WLAN profile when it moves out of range of the current WLAN profile.  Default: Enabled
Enable IPv4 Mgmt	Enables the Wireless Companion Services to handle IPv4 address management. The Wireless Companion Service configures the IP based on what is configured in the network profile. Deselect this to manually configure the IP in the standard Windows IP window. Default: Enabled

# **Auto PAC Settings**



NOTE Auto PAC Settings option is available only when Fusion Manages WLAN is enabled.

Use the **Auto PAC Settings** to configure whether to allow automatic Protected Access Credentials (PAC) provisioning and automatic PAC refreshing when using the Extensible Authentication Protocol-Flexible Authentication via Secure Tunneling (EAP-FAST) authentication protocol.



Figure 7-4 Auto PAC Settings Dialog Box

Table 7-5 Auto PAC Settings

Field	Description
AllowProvisioning	Select <b>Yes</b> from the drop down list to allow the mobile computer to be automatically provisioned with a PAC when using the EAP-FAST authentication protocol. Select <b>No</b> to disallow automatic PAC provisioning.  Default: No
AllowRefreshing	Select <b>Yes</b> from the drop down list to allow an existing PAC on the mobile computer to be automatically refreshed when using the EAP-FAST authentication protocol. Select <b>No</b> to disallow automatic PAC refreshing.  Default: No

If the master key on the PAC Authority has expired then the PAC on the mobile computer that was generated with this expired key will have to be manually deleted and a new PAC provisioned even when **AllowRefreshing** is set to **Yes**.

#### IPv6



**NOTE IPv6** option is available only when **Fusion Manages WLAN** is enabled. When **Windows Manages WLAN** is enabled, IPv6 is always enabled.

Use the IPv6 options to enable or disable IPv6 for WLAN.



Figure 7-5 IPv6 Options Dialog Box

Table 7-6 IPv6 Options

Field	Description
Enable IPv6	Select the <b>Enable IPv6</b> check box to enable IPv6 for WLAN. Default: Disabled

# **WLAN Management**

Use WLAN Management to select which WLAN software will manage the WLAN.



Figure 7-6 WLAN Management Window

Select Fusion Manages WLAN to allow the Fusion application to manage the WLAN.

Select **Windows Manages WLAN** to allow the **Microsoft Zero Config** application to manage the WLAN and then tap **Save**.

A dialog box displays indicating that the device has to be re-booted. Tap **OK**.

The WLAN Management options are then disabled.

After changing the **WLAN Management** option, a reset of the device is required.

# **802.11 Options**



**NOTE** 802.11 Option is available only when Fusion Manages WLAN is enabled.

Use **802.11 Option** to enable or disable Pre-Authentication for WLAN. When Pre-Authentication feature is enabled on the mobile computer as well as the on the infrastructure, the mobile computer uses its current AP connection to "authenticate ahead" with other APs as detected by channel scan. This forward authentication reduces roam time as the mobile computer roams to these pre-authenticated APs.

802.11 Pre-Authentication complements PMKID and Opportunistic key Caching (OKC) mechanisms supported by Fusion.



Figure 7-7 802.11 Options Dialog Box

**Table 7-7** 802.11 Options

Option	Description
Enable Pre-Authentication	Select the <b>Enable Pre-Authentication</b> check box to enable Pre-Authentication for WLAN. Pre-authentication option is disabled by default.

# **FIPS**



**NOTE** FIPS option is available only when Fusion Manages WLAN is enabled.

Use Federal Information Processing Standard (FIPS) option to enable or disable FIPS 140-2 Level 1 compliant operation. With this box checked, Fusion operates in a mode compliant with the FIPS standard. Additionally, Fusion warns the user if they try to connect using a non-FIPS-compliant profile. If this setting is changed, the new setting takes effect only after a reboot.



Figure 7-8 FIPS Options Dialog Box

Table 7-8 FIPS Options

Option	Description
Enable FIPS Mode	Select the <b>FIPS</b> check box to enable FIPS 140-2 Level 1 compliant operation. FIPS option is disabled by default.

# **Radio Optimization Mode**

Use **Radio Optimization** option to enable WLAN radio optimization for Cisco or Motorola infrastructures. If this setting is changed, the new setting will take effect only after a reboot or disable/enable of the radio.



Figure 7-9 Radio Optimization Options Dialog Box

Table 7-9 Radio Optimization Options

Option	Description
Optimize for Cisco	Select the <b>Optimize for Cisco</b> option to optimize the device for use with Cisco infrastructure. Specifically, Cisco CCX features are supported, including fast roaming using CCKM. Note that Motorola Hyper Fast Secure Roaming (HFSR) feature is not supported when this option is selected. This setting is the default.
Optimize for Motorola	Select the <b>Optimize for Motorola</b> option to optimize the device for use with Motorola infrastructure. Specifically, the Motorola HFSR feature is supported. Note, however, that HFSR is not supported when Windows manages the WLAN. Note that Cisco CCX and CCKM are not supported when this button is selected.

# **Change Password**

Use **Change Password** to require that a user enter a password before being allowed to access certain Fusion functions. The functions that are password protected include:

- Find WLANs
- Manage Profiles
- Manage Certs
- Manage PACs
- Options.

Having a password prohibits an un-trusted user from, for example, creating or editing a profile or changing the Options. This allows pre-configuring profiles and prevents users from changing the network settings. The user can use this feature to protect settings from a guest user. By default, the password is not set.



Figure 7-10 Change Password Window

Enter the current password in the **Current** text box. If there is no current password, the **Current** text box is not displayed. Enter the new password in the **New** and **Confirm** text boxes. Tap **Save**.

To change an existing password, enter the current password in the **Current** text box and enter the new password in the **New:** and **Confirm:** text boxes. Tap **Save**.

To delete the password, enter the current password in the Current: text box and leave the New: and Confirm: text boxes empty. Tap Save.



**NOTE** Passwords are case sensitive and can not exceed 63 characters.

# **Export**



NOTE For Windows CE devices, exporting options enables settings to persists after cold boot. For Windows Mobile devices, exporting options enables settings to persists after clean boot. See Chapter 11, Persistence for more information.

Use **Export** to export all profiles to a registry file, and to export the options to a registry file.



Figure 7-11 Options - Export Dialog Box

To export options:

Tap Export Options. The Save As dialog box displays.



Figure 7-12 Export Options Save As Dialog Box

- 2. Enter a filename in the Name: field. The default filename is WCS\_OPTIONS.REG.
- 3. Select the desired folder.
- 4. Tap Save.

To export all profiles:



**NOTE** Export Profile is available only when **Fusion Manages WLAN** is enabled.

To export only one profile, see Export a Profile on page 3-4 for more information.

1. Tap Export All Profiles. The Save As dialog box displays.



Figure 7-13 Export All Profiles Save As Dialog Box

- 2. Enter a filename in the Name: field. The default filename is WCS\_PROFILES.REG.
- 3. In the Folder: drop-down list, select the desired folder.
- 4. Tap Save.

Selecting **Export All Profiles** also saves an indication of the current profile. This information is used to determine which profile to connect with after a warm boot or cold boot.

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# CHAPTER 8 WIRELESS STATUS APPLICATION

### Introduction

To open the **Wireless Status** window, tap the **Signal Strength** icon > **Wireless Status**. The **Wireless Status** window displays information about the wireless connection.



Figure 8-1 Wireless Status Window

The Wireless Status window contains the following options. Tap the option to display the option window.

- Signal Strength provides information about the connection status of the current wireless profile.
- Current Profile displays basic information about the current profile and connection settings.
- IPv4 Status displays the current Internet protocol (IP) address, subnet, and other IP related information assigned to the mobile computer.
- IPv6 Status displays IPv6 status and IPv6 related information assigned to the Wireless Local Area network (WLAN) interface of the mobile computer.
- Wireless Log displays a log of important recent activity, such as authentication, association, and Dynamic Host name Service (DHCP) renewal completion, in time order.
- Logos & Certification Displays logos and certificates
- Versions displays software, firmware, and hardware version numbers.

• Quit - exits the Wireless Status window.

Each option window contains a back button to return to the main Wireless Status window.

### **Signal Strength Window**

The **Signal Strength** window provides information about the connection status of the current wireless profile including signal quality, missed beacons, and other statistics described below. The Basic Service Set Identification (BSSID) address (shown as *AP MAC Address*) displays the access point (AP) currently associated with the connection. In Ad-hoc mode, the AP MAC Address shows the BSSID of the Ad-hoc network. Information in this window updates every 2 seconds.

To open the Signal Status window, tap Signal Strength in the Wireless Status window.

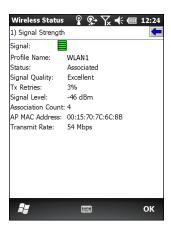


Figure 8-2 Signal Strength Window

After viewing the Signal Strength window, tap the back button to return to the Wireless Status window.

Table 8-1 Signal Strength Status

Field		Description
Signal	Displays the Relative Signal Strength Indicator (RSSI) of the signal transmitted between the AP and mobile computer. As long as the Signal Quality icon is green, the AP association is not jeopardized. If the icon is red (poor signal), an association with a different AP could be warranted to improve the signal. The signal strength icon changes depending on the signal strength.	
		Excellent Signal
		Very Good Signal
		Good Signal
		Fair Signal
		Poor Signal
	X	Out of Range (no signal)
	*	The radio card is off or there is a problem communicating with the radio card.
Profile Name	Displa	ays the name of the current profile.

 Table 8-1
 Signal Strength Status (Continued)

Field	Description
Status	Indicates if the mobile computer is associated with the AP.
Signal Quality	Displays a text format of the Signal icon.
Tx Retries	Displays a percentage of the number of data packets the mobile computer retransmits. The fewer transmit retries, the more efficient the wireless network is.
Signal Level	The AP signal level in decibels per milliwatt (dBm).
Association Count	Displays the number of times the mobile computer has roamed from one AP to another.
AP MAC Address	Displays the MAC address of the AP to which the mobile computer is connected.
Transmit Rate	Displays the current rate of the data transmission.

### **Current Profile Window**

The **Current Profile** window displays basic information about the current profile and connection settings. This window updates every two seconds.

To open the Current Profile window, tap Current Profile in the Wireless Status window.

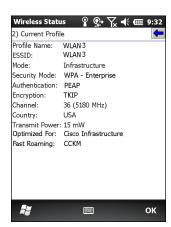


Figure 8-3 Current Profile Window

Table 8-2 Current Profile Window

Field	Description
Profile Name	Displays the name of the profile that the mobile computer is currently using to communicate with the AP.
ESSID	Displays the current profile's Extended Service Set identifier (ESSID) (available only when Fusion manages WLAN).
Mode	Displays the current profile's mode, either Infrastructure or Ad-hoc. See <i>Table 4-2</i> on page 4-2.(available only when Fusion manages WLAN).
Security Mode	Displays the current profile's security mode. See <i>Table 4-4 on page 4-4</i> .(available only when Fusion manages WLAN).

 Table 8-2
 Current Profile Window (Continued)

Field	Description
Authentication	Displays the current profile's authentication type. See <i>Table 4-5 on page 4-5</i> .(available only when Fusion manages WLAN).
Encryption	Displays the current profile's encryption type. See <i>Table 4-8 on page 4-17</i> .(available only when Fusion manages WLAN).
Channel	Displays the channel currently being used to communicate with the AP (available only when Fusion manages WLAN).
Country	Displays the country setting currently being used.
Transmit Power	Displays the current radio transmission power level.
Optimized For	Displays the current Radio Optimization setting. Values are Motorola or Cisco. See <i>Table 7-9 on page 7-7</i> for more information.
Fast Roaming	Displays the Fast Roaming mode, if any, currently being used (available only when Fusion manages WLAN). Values are Motorola HFSR, Cisco CCKM, or None. See <i>Figure 4-5 on page 4-6</i> for more information.

#### **IPv4 Status Window**

The **IPv4 Status** window displays the current IP address, subnet, and other IP related information assigned to the mobile computer. It also allows renewing the IP address if the profile is using DHCP to obtain the IP information. Tap **Renew** to initiate the IP address renewal process. Tap **Export** to export IPv4 status information to a text file. The **IPv4 Status** window updates automatically when the IP address changes.

To open the IPv4 Status window, tap IPv4 Status in the Wireless Status window.



Figure 8-4 IPv4 Status Window

Table 8-3 IPv4 Status Fields

Field	Description
ІР Туре	Displays the IP address assignment method used for the current profile: <b>DHCP</b> or <b>Static</b> . If the IP Type is DHCP, the IP Address and other information shown is obtained from the DHCP server. In this case, the DHCP Server address and the Lease information will also be shown. If the IP Type is Static, the IP Address and other information shown are those that were entered in the profile.
IP Address	Displays the mobile computer's IP address. The Internet is a collection of networks with users that communicate with each other. Each communication carries the address of the source and destination networks and the particular machine within the network associated with the user or host computer at each end. This address is called the IP address. Each node on the IP network must be assigned a unique IP address that is made up of a network identifier and a host identifier. The IP address is shown in dotted-decimal notation with the decimal value of each octet separated by a period, for example, 192.168.7.27.
Subnet	Displays the mobile computer's subnet mask. Most Transmission Control Protocol/Internet Protocol (TCP/IP) networks use subnets to manage routed IP addresses. All IP addresses have a network part and a host part. The network part specifies a physical network. The host part specifies a host on that physical network. The subnet mask allows a network administrator to use some of the bits that are normally used to specify the host to instead specify physical sub-networks within an organization. This helps organize and simplify routing between physical networks.
Gateway	Displays the IP addresses of the gateways. A gateway forwards IP packets to and from a remote destination.
DCHP Server	Displays the IP address of the DHCP server.
Lease Obtained	Displays the date and time that the IP address was obtained.
Lease Expires	Displays the date and time that the IP address expires.
DNS	Displays the IP addresses of the DNS server.
WINS	Displays the IP addresses of the Windows Internet Name Service (WINS) servers. WINS is a Microsoft Net BIOS name service. A WINS server provides a cache or database of NetBIOS name translations, eliminating the need to broadcast NetBIOS requests to resolve these names to IP addresses.
MAC	The IEEE 48-bit address is assigned to the network adapter at the factory to uniquely identify the adapter at the physical layer.
Host Name	Displays the name of the mobile computer.

### **IPv6 Status Window**

The **IPv6 Status** window displays IPv6 status, current IPv6 addresses and other IPv6 related information assigned to the WLAN interface. It also allows resetting the IPv6 address. The **IPv6 Status** window updates automatically when the IPv6 address changes.

Tap **Reset** to initiate IPv6 reset. Reset forces the TCP/IPv6 stack to re-bind to the WLAN interface. During re-bind, IPv6 stack discards its current IPv6 configuration and starts a fresh address auto configuration.

Tap **Export** to export IPv6 status information to a text file.

To open the IPv6 Status window, tap IPv6 Status in the Wireless Status window.



Figure 8-5 IPv6 Status Window

Table 8-4 IPv6 Status Fields

Field	Description
Status	Indicates whether IPv6 is enabled or disabled for the WLAN interface. You can enable or disable IPv6 from <b>Options</b> > <b>Enable IPv6</b> , see <i>IPv6</i> on page 7-5.
IPv6 Addresses	Displays the mobile computer's IPv6 addresses assigned to WLAN interface. Displays all IPv6 addresses except Temporary IPv6 address. For each IPv6 address, it shows the scope (link local/site local/global/unknown) and remaining valid lifetime of the address.
Temporary IPv6 Address	Displays the mobile computer's Temporary IPv6 address assigned to WLAN interface. It displays the scope and remaining valid lifetime of the address. Temporary IPv6 addresses are based on random interface identifiers and are generated for public address prefixes that use stateless address auto configuration.
Gateway	Displays the IPv6 address of the gateway. A gateway forwards IP packets to and from a remote destination.
DNS	Displays the IPv6 address of the DNS server.
MAC	The IEEE 48-bit address is assigned to the network adapter at the factory to uniquely identify the adapter at the physical layer.
Host Name	Displays the name of the mobile computer.

Double tap on a device IPv6 Addresses or Temporary IPv6 address to get more detailed information.



Figure 8-6 IPv6 Address Details Example

Table 8-5 IPv6 Address Details Fields

Field	Description
IPv6 Address	Displays the IPv6 address for which details are displayed.
Prefix origin	Displays the prefix origin for the IPv6 address. Possible values are Router Advertisement, Well-known, Manual, DHCPv6 or Unknown source.
Suffix origin	Displays the suffix origin for the IPv6 address. Possible values are Link layer address, Random, Well-known, Manual, DHCPv6 or Unknown source.
DAD state	Displays the Duplicate Address Detection state for the IPv6 address. Possible values are Preferred, Tentative, Deprecated, Duplicate or Invalid.
Preferred Lifetime (Remaining)	Displays the amount of time this address will remain in the Preferred state.

### **Wireless Log Window**

The **Wireless Log** window displays a log of recent activity, such as authentication, association, and DHCP renewal completion, in time order. Save the log to a file or clear the log. The auto-scroll feature automatically scrolls down when new items are added to the log.

To open the **Wireless Log** window, tap **Wireless Log** in the **Wireless Status** window. The **Wireless Log** window displays.



Figure 8-7 Wireless Log Window

#### Saving a Log

To save a Wireless Log:

- 1. Tap the Save button. The Save As dialog box displays.
- 2. Navigate to the desired folder.
- In the Name field, enter a file name and then tap OK. The Wireless Log is saved as a text file in the selected folder.

### **Clearing the Log**

To clear the log, tap Clear.

### **Logos & Certifications Window**

The **Logos & Certifications** window displays a list of logos and compliance standards supported by this device, such as Wi-Fi Interoperability and Cisco Compatible Extensions. Select an item in the list to view the corresponding certificate. For a list of supported standards, see *Table 8-6 on page 8-9*.



**NOTE** If the certificate images corresponding to this device have been removed this menu entry may be hidden. Additionally, the certificate images may be removed to conserve storage space on the device.

To open the Logos & Certifications window, tap Logos & Certifications in the Wireless Status window.



Figure 8-8 Logos & Certifications Window

- When viewing the certificate, controls to adjust the zoom and scroll are available.
- For certain certificates a link is available to view the certificate in a browser, if an internet connection is available.
- Supported standards are as follows:

Table 8-6 Logos & Certifications

Certification	Description
Wi-Fi Association	This certificate indicates the device has passed Wi-Fi Alliance interoperability tests.
Windows Mobile Logo	This certificate indicates the device has passed the Windows Mobile Logo test.
Cisco CCX	This certificate indicates the device has passed the CCX v4 test.
FIPS 140-2	This certificate indicates the device has passed the FIPS 140-2 Level 1 test.

#### **Versions Window**

The **Versions** window displays software, firmware, and hardware version numbers.

To open the Versions window, tap Versions in the Wireless Status window.



Figure 8-9 Versions Window

- The window displays Fusion software version numbers as well as application and middleware version information.
- Tap **Export** to export version information to a text file.
- Tap **Export FusionPublicApi.h** to export the current version of the FusionPublicAPI.h header file to the specified location.

 Table 8-7
 Version Sub-categories

Field	Description
Applications	Version information for Fusion Wireless Companion applications.
Middleware	Version information for Fusion Wireless Companion middleware components.
WLAN Adapters	Version and type information for WLAN adapters and the corresponding firmware and drivers.
Interface	Version and type information for the device's interface to the WLAN adapter and the corresponding firmware.

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 Table 8-7
 Version Sub-categories (Continued)

Field	Description
Device	Device model and identification numbers.
OS	Operating System version information.

# CHAPTER 9 WIRELESS DIAGNOSTICS APPLICATION

### Introduction

The **Wireless Diagnostics** application window provides links to perform Internet Control Message Protocol (ICMP) Ping, Trace Routing, and Known APs functions. To open the **Wireless Diagnostics** window, tap the **Signal Strength** icon > **Wireless Diagnostics**.

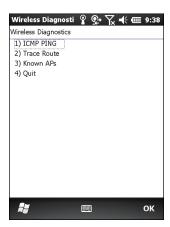


Figure 9-1 Wireless Diagnostics Window

The Wireless Diagnostics window contains the following options. Tap the option to display the option window.

- ICMP Ping tests the wireless network connection.
- Trace Route tests a connection at the network layer between the mobile computer and any place on the network.
- Known APs displays the access points (APs) in range using the same Extended Service Set identifier (ESSID) as the mobile computer.
- Quit Exits the Wireless Diagnostics window.

Option windows contain a back button to return to the **Wireless Diagnostics** window.

### **ICMP Ping Window**

The **ICMP Ping** window allows testing of a connection at the network layer (part of the IP protocol) between the mobile computer and any other device on the network. Ping tests only stop when the **Stop Test** button is selected, the **Wireless Diagnostics** application is closed, or if the mobile computer switches between infrastructure and ad-hoc modes.

To open the ICMP Ping window, tap ICMP Ping in the Wireless Diagnostics window.



Figure 9-2 ICMP Ping Window

To perform an ICMP Ping:

- In the IP field, enter an Internet protocol (IP) address or select an IP address from the drop-down list.
- 2. From the Size drop-down list, select a size value.
- Tap Start Test. The ICMP Ping test starts. Information of the ping test displays in the appropriate fields.

The following statistics appear on the page:

- IPv4 Address or IPv6 Address Target IP address.
- Signal The current signal strength, measured in dBm, is provided both as a numerical value and as a histogram.
- Total Tx The total number of pings sent is displayed numerically.
- Total Rx The total number of valid ping responses received is displayed numerically.
- Lost The total number of pings that were lost is displayed numerically.
- RT Times Four round trip times: Last, Average, Minimum, and Maximum are displayed in milliseconds.
- % Rates For each of the 12 data rates, the number of times that rate was used to transmit the ping is displayed as a percentage.

Use the **DNS Lookup Options** button to select the name resolution priority. Select the option and tap **OK** button. If a name is entered in the IP field, DNS Lookup Options setting will decide whether to use IPv4 or IPv6 address for the test. By default, this is set to IPv4 then IPv6, which indicates that it will try to resolve the name to an IPv4 address; if this fails and if IPv6 is enabled, it will try to resolve the name to an IPv6 address.



Figure 9-3 DNS Lookup Options Window

### Graphs

A real time graph of any of the above statistics can be displayed by double tapping on that statistic.

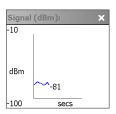


Figure 9-4 Graph Example

#### **Trace Route Window**

**Trace Route** traces a packet from a computer to a host, showing how many hops the packet requires to reach the host and how long each hop takes. The **Trace Route** utility identifies where the longest delays occur.

The **Trace Route** window allows testing a connection at the network layer (part of the IP protocol) between the mobile computer and any other device on the network.

To open the Trace Route window, tap Trace Route in the Wireless Diagnostics window.



Figure 9-5 Trace Route Window

In the **IP** drop-down list, enter an IP address or choose one from the drop-down list, or enter a DNS Name and tap **Start Test**. When starting a test, the trace route attempts to find all routers between the mobile computer and the destination. The Round Trip Time (RTT) between the mobile computer and each router appears, along with the total test time. The total test time may be longer than all RTTs added together because it does not only include time on the network.

Use the **DNS Lookup Options** button to select the name resolution priority. Select the option and tap OK button. If a name is entered in the IP field, DNS Lookup Options setting will decide whether to use IPv4 or IPv6 address for

the test. By default, this is set to IPv4 then IPv6, which indicates that it will try to resolve the name to an IPv4 address; if this fails and if IPv6 is enabled, it will try to resolve the name to an IPv6 address.

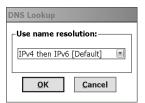


Figure 9-6 DNS Lookup Options Window

### **Known APs Window**

The **Known APs** window displays the APs in range using the same ESSID as the mobile computer. This window is only available in **Infrastructure** mode. To open the **Known APs** window, tap **Known APs** in the **Wireless Diagnostics** window.



Figure 9-7 Known APs Window

See Table 9-1 for the definitions of the icons next to the AP.

Table 9-1 Current Profile Window

Icon	Description
ā	The AP is the associated access point.
	The mobile computer is not associated to this AP.

Select **Set Roaming** to allows it to roam to any AP with a better signal.

### **CHAPTER 10 LOG ON/OFF APPLICATION**

### Introduction



**NOTE** Log On/Off application is available only when Fusion Manages WLAN is enabled in the Options application.

There are two ways a user can connect to a profile when the profile requires credentials: either by using the **Manage Profiles** window, or by using the **Network Login** application. In the first case, Fusion automatically launches the Network Login window to allow the user to enter credentials when they are needed. In the second case, the user explicitly launches the Network Login window and supplies the credentials ahead of time and then tells the system to use them to connect. In either case, once the user has given the credentials, the user is said to have logged on (or in) to the profile. When the user has logged on to a profile, the system saves those credentials and the profile is said to have cached credentials.

When the user launches the **Network Login** application, the mobile computer may be in one of two states; the user may be logged onto one or more profiles, by having already entered credentials through the login window, or the user is not logged on to any profile. Each of these states has a separate set of use cases and a different look to the dialog box.

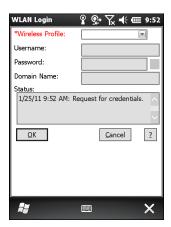


Figure 10-1 Network Login In Window

### **Logging On**

If not already logged on to any profile, the user can launch the **Network Login** window in order to select a profile to log on to.

If already logged into one or more profiles, the user can launch the **Network Login** window to perform any of these functions:

- · Connect to a different profile.
- Connect to and re-enable a cancelled profile. To do this:
  - Launch the Network Login window.
  - Select the cancelled profile from the Wireless Profile drop-down list.
  - · Login to the profile.
- **\**

**NOTE** A cancelled profile can also be re-enabled by using the **Manage Profile** window to connect to the cancelled profile.

- Log off from all profiles simultaneously to prevent another user from accessing the current users network privileges.
- Switch mobile computer users. This is equivalent to performing a log off followed by a log on.

The appearance of the Network Login dialog box varies if it is:

- Launched by Fusion, because the service is connecting to a new profile that needs credentials.
- Launched by Fusion, because the service is trying to verify the credentials due to credential caching rules.
- Launched by a user, when a user is logged in.
- Launched by a user, when no user is logged in

Table 10-1 Network Login Options

Field	Description
Wireless Profile	When launching the login application, the Wireless Profile field lists all the wireless profiles that require credentials. This includes profiles that use Extensible Authentication Protocol-Transport Layer Security (EAP-TLS), Protected Extensible Authentication Protocol (PEAP), Lightweight Extensible Authentication Protocol (LEAP), Tunneled Transport Layer Security (TTLS) or Extensible Authentication Protocol-Flexible Authentication via Secure Tunneling (EAP-FAST).
Profile Status icon	The profile status icon (next to the profile name) shows one of the following states:
✓	The profile is the current profile (always the case for Fusion Launched).
	The selected profile is enabled but is not the current profile.
8	The selected profile is cancelled.
Username	Used to obtain secure access on the selected Wireless profile. The <b>Username</b> and <b>Domain Name</b> fields combined are limited to 63 characters. If the field label is red, then entry is mandatory; if black, then the entry is optional.

**Table 10-1** Network Login Options (Continued)

Field	Description
Password	Along with the username, required to gain access to the network with the selected Wireless profile. The Password field is limited to 63 characters. If the field label is red, then entry is mandatory; if black, then the entry is optional.
Domain Name	Use to specify the network domain of the security server used for authentication. If the field label is red, then entry is mandatory; if black, then the entry is optional.
Mask Password checkbox	The <b>Mask Password</b> checkbox determines whether the password field is masked (i.e., displays only the '*' character) or unmasked (i.e., displays the entered text). Check the box to unmask the password. Uncheck the box to mask the password (the default).
Status Field	The status field indicates the reason the dialog is open.

Tap **OK** to send the credentials to Fusion Wireless Companion. If one or more of the required fields is left blank, a dialog box displays requesting the user to fill in all required fields.

### **Logging Off**

The user can log off from all profiles simultaneously by launching the Network Login window and tapping the Log Off button. The Log Off button only displays when a user has cached credentials for one or more profiles. When the Log Off button is selected, the user is prompted with three options: Log Off, Switch Users, and Cancel. Switching users logs off the current user and re-initialize the Network Login window to be displayed for when there is no user logged on. Logging off logs off the current user from all profiles and closes the login dialog box. Tapping **Cancel** closes the Log Off dialog box and returns to the Login dialog box.

When the user is logged off, the mobile computer only roams to profiles that do not require credentials or to profiles that were created with the credentials entered into the profile.

Tap the Cancel button to close the Network Login window without logging into the network. If the Network Login window was launched by Fusion Wireless Companion and not by the user, tapping Cancel first causes a message box to display a warning that the cancel will disable the current profile. If the user still chooses to cancel the login at this point, the profile is cancelled.

Once a profile is cancelled, the profile is suppressed until a user actively re-connects to it.



**NOTE** Entering credentials applies the credentials to a particular profile. Logging out clears all cached credentials. Editing a profile clears any cached credentials for that profile.

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### **CHAPTER 11 PERSISTENCE**

### Introduction

As you configure the Fusion Wireless Companion settings (i.e., profiles, options, user and root certificates, and PACs), they are saved either in the Microsoft registry or in files in the file system. This allows the Fusion Wireless Companion settings to persist across a warm boot. However, the registry and the volatile parts of the file system are lost after a cold boot on Windows CE devices and after a clean boot on Windows Mobile devices. So that the Fusion Wireless Companion settings won't be lost, Fusion Wireless Companion provides a mechanism for persisting the Fusion Wireless Companion settings across a clean/cold boot, Part of this mechanism is automatically implemented by Fusion, and part of it must be performed manually by the user.

This chapter discusses how to:

- make sure your Fusion Wireless Companion settings, persist across a clean/cold boot.
- return the Fusion Wireless Companion settings to their factory default values.

### **Persisting Fusion Wireless Companion Settings**

The Fusion Wireless Companion settings that are saved in the registry include:

- · Profiles.
- Options.

The Fusion Wireless Companion settings that are saved in the file system include:

- User certificates.
- Root (server) certificates.
- PACs.

Fusion Wireless Companion automatically persists user certificates, root certificates imported from .pfx files, and PACs. This data is stored in files in subfolders of the Application folder. The Application folder is part of the non-volatile file system and is not lost on a clean/cold boot. After the clean/cold boot, Fusion Wireless Companion automatically reads the data back in from the files that have been saved under the Application folder and restores the settings.

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Fusion Wireless Companion relies on the user to help manually with persistence for profiles, options, and root certificates that are imported from .cer files. Since the profiles and options are stored in the registry, the user must export them to files under the Application folder before performing the clean/cold boot. You can use the Export function from the Options application. See *Export on page 7-8*. When you import a root certificate from a .cer file, place the .cer file in \Application\RootCerts. This allows Fusion to find the .cer file after a clean/cold boot and re-install the root cert that it contains.

When you install a user certificate, be sure to install it either through the Profile Editor Wizard or through the Fusion Certificate Manager application. This allows Fusion Wireless Companion to automatically save the data for the user certificate in a special format to files in the Application\UserCerts folder.

### **Returning to Factory Default Settings**

To return the Fusion Wireless Companion settings to their factory default values, you must remove all files in which the Fusion settings are stored. Delete the following files from the mobile computer:

- The file that stores your Fusion Wireless Companion profiles. This file will have been created manually and is usually named \Application\WCS\_PROFILES.REG.
- The file that stores your Fusion Wireless Companion option settings. This file will have been created manually and is usually named \Application\WCS OPTIONS.REG.
- All files in \Application\RootCerts. For backward compatibility with previous versions, Fusion Wireless
  Companion also searches, after a clean/cold boot, in \Application for persisted root certificates stored in files
  with the extension .cer. If you have manually placed any .cer files in \Application, remove them as well,
- All files in \Application\UserCerts.
- All files in \Application\Pacstore.

After you delete the files specified above, perform the clean/cold boot. The Fusion Wireless Companion settings should be restored to their factory default values.

### **CHAPTER 12 NO USER INTERFACE FEATURES**

This chapter describes the features of Fusion Wireless Companion that can be turned on and off but do not have a standard Fusion user interface. Instead, these features are controlled by registry settings or via infrastructure settings. The following features are described in this chapter:

- Channel Mask
- Network Policy Configuration Service (NPCS)

### **Channel Mask**

Channel Mask is a feature to reduce the number of channels mobile computers scan to pick an AP to connect to. This could improve first connect as well as roam times by reducing the time spent scanning channels.

Channel Mask is controlled by a registry key under the following path:

```
[HKEY_LOCAL_MACHINE\Comm\HORNET10_1\Parms]
```

The key syntax can take any one of the following sample forms:

```
"ChannelMask_a_CN" = "{36}"
"ChannelMask_bg_CN" = "{1, 11}"
"ChannelMask_bg_CN" = "{1-6, 11}"
"ChannelMask a CN" = "{36-44, 48}"
```

Channel Mask can be defined for A or BG bands. Channel Mask is applied at radio initialization time. This limiting of channels to scan can yield connection and roam performance improvements.



**NOTE** Final list of channels that the mobile computer scans is decided by an intersection of Band Selection, Channel Mask and Regulatory settings. Band Selection is a top level filter, i.e., no channels from a disabled band are used for any purpose. Channel Mask and Regulatory constraints further prune the channel list from enabled bands.

If the resulting channel set is a null set then the mobile unit may not scan or connect at all.

Table 12-1 illustrates the intersection of Band Selection with Channel Mask settings.

Table 12-1 Band Selection/Channel Mask Channel List

Band Selection	Channel Mask	Resulting Channel List
5 GHz	Only 2.4 GHz Filter	All 5 GHz channels
2.4 GHz	Only 2.4 GHz Filter	2.4 GHz channel subset as filtered by second order filter
2.4 GHz and 5 GHz	Only 2.4 GHz Filter	All 5 GHz channels + 2.4 GHz channel subset as filtered by second order filter
2.4 GHz	Only 5 GHz Filter	All 2.4 GHz channels
5 GHz	Only 5 GHz Filter	5 GHz channel subset as filtered by second order filter
2.4 and 5 GHz	Only 5 GHz Filter	All 2.4 GHz channels + 5 GHz channel subset as filtered by second order filter
2.4 GHz	Both 2.4 and 5 GHz Filters	2.4 GHz channel subset as filtered by second order filter
5 GHz	Both 2.4 and 5 GHz Filters	5 GHz channel subset as filtered by second order filter
2.4 GHz and 5 GHz	Both 2.4 and 5 GHz Filters	2.4 GHz channel subset as filtered by second order filter + 5 GHz channel subset as filtered by second order filter
5 GHz	No Filter	All 5 GHz channels
2.4 GHz	No Filter	All 2.4 GHz channels
2.4 GHz and 5 GHz	No Filter	All 2.4 and 5 GHz channels

### **Network Policy Configuration Service**

NPCS is a Microsoft feature. This policy is defined via a Microsoft registry key to indicate whether WLAN should be enabled or disabled. If the NPCS registry key is set then:

- The wireless radio must be powered off;
- Users must not be able to scan or connect to Wireless Local Area Network (WLAN) access points.
- Users must not be able to send or receive data over a WLAN.
- WLAN-related UI must be disabled, hidden or grayed out.
- If the wireless LAN stack exposes any WLAN Application Programming Interface (API)s for third party applications they must be disabled.

WLAN can be re-enabled if the registry key is properly modified.

NPCS registry key has the following syntax:

[HKEY\_LOCAL\_MACHINE\Comm\NetworkPolicy\WiFi] "Disabled"=dword:0

Default registry key setting of 0 (or key not present) implies the policy is disabled. This allows WLAN to function normally. A key value of 1 (or greater) implies the policy is enabled. This enforce the policy by disabling the radio and all the WLAN related User Interfaces.

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### **CHAPTER 13 FIPS COMPLIANT OPERATION**

This chapter describes how to set up and use Fusion Wireless Companion in a Federal Information Processing Standard (FIPS)-compliant manner.

### **General Guidelines**

Fusion Wireless Companion does not force the user to operate the Wireless Local Area Network (WLAN) in a FIPS-compliant manner. It is the responsibility of the user to configure and use the device in a FIPS-compliant way when FIPS-compliant operation is desired. This includes appropriately configuring:

- 1. Fusion Options
- 2. Fusion Profiles
- 3. The WLAN infrastructure (e.g., access points (APs)).

### **Setting Up the Fusion Options**

Ensure that the following Options are enabled:

- 1. **Fusion Manages WLAN**. Operation in FIPS mode is not supported when **Windows Manages WLAN** is enabled. See *WLAN Management on page 7-5* for more information.
- 2. FIPS Mode. See FIPS on page 7-6 for more information.

Reboot the device for the new settings to take effect. Verify that the device is operating in FIPS mode by checking the **Wireless Log** in the **Wireless Status** application. In FIPS mode, the message **Operating in FIPS 140-2 level 1 mode** displays during the boot-up sequence.

### **Setting Up FIPS-Compliant Profiles**

To operate in a FIPS-compliant manner, it is the user's responsibility to set up and use appropriate profiles. (Note that it is possible to create and use non-FIPS-compliant profiles even in FIPS mode). To create FIPS-compliant profiles, follow these guidelines:

1. Specify only Wi-Fi Protected Access (WPA)2-Enterprise or WPA2-Personal for Security Mode.

- Specify only Extensible Authentication Protocol-Transport Layer Security (EAP-TLS), Protected Extensible Authentication Protocol (PEAP), or Extensible Authentication Protocol-Tunneled Transport Layer Security (EAP-TTLS) for Authentication Type. Any Tunnel Authentication Type is OK.
- 3. Uncheck both the Allow MOVEOP and Allow CCKM checkboxes.
- 4. Specify only certificates that have been installed on the device that were generated on a host that used a key length >= 1024 in generating/signing the certificates. Acceptable algorithms include only DSA, RSA, and Diffie Hellman (DH).
- Specify only AES for Encryption Type.

See Chapter 4, Profile Editor Wizard for details on setting up profiles.

If FIPS mode is enabled and attempt to connect using a profile that is not FIPS compliant, a message is written to the **Wireless Log** indicating that the profile is not FIPS compliant. The message indicates which setting in the profile is in violation.

### **Setting Up the Infrastructure**

Since Temporal Key Integrity Protocol (TKIP) encryption is non-FIPS-compliant, Mixed Mode infrastructure settings that support both Advanced Encryption Standard (AES) and TKIP are not allowed. Specifically, the infrastructure must be set up to use only AES for the pair-wise cipher suite, and only AES for the group cipher suite.

### **Use of PEAP Authentication**

Use of PEAP authentication in FIPS mode is only supported for non-Microsoft RADIUS servers. Attempting PEAP authentication with Microsoft's IAS server will result in failure. This occurs because the IAS server requires the use of TLS cipher-suites that are non-FIPS-compliant. Fusion Wireless Companion detects this non-FIPS-compliant requirement and intentionally fails the authentication.



**NOTE** When operating the device in FIPS mode, PEAP authentication with a Microsoft IAS RADIUS server will fail.

To use PEAP authentication when FIPS mode is enabled, set up the infrastructure to use a non-Microsoft RADIUS server, such as the Cisco ACS server.

### **CHAPTER 14 CONFIGURATION EXAMPLES**

### Introduction

This chapter provides example procedures for configuring specific authentication and encryption types.

### **EAP-FAST/MS Chap v2 Authentication**

To configure Extensible Authentication Protocol-Flexible Authentication via Secure Tunneling (EAP-FAST) and Microsoft Challenge Handshake Authentication Protocol version 2 (MS Chap v2) authentication:

1. Tap Start > Wireless Companion > Wireless Launch.



Figure 14-1 Wireless Launcher Menu

- 2. Select **Options**. The **Options** window appears.
- 3. In the drop-down list, select Auto PAC Settings. The Auto PAC Settings window appears.



Figure 14-2 Auto PAC Settings Window

- 4. In the Allow Provisioning drop-down list, select Yes.
- 5. In the Allow Refreshing drop-down list, select Yes.
- 6. Tap Save.
- 7. Tap ok.
- 8. Tap Start > Wireless Companion > Wireless Launcher.
- 9. Select Manage Profiles. The Manage Profiles window appears.
- 10. Tap and hold in the window and select Add from the pop-up menu. The Profile Editor window appears.
- 11. In the **Profile Name** text box enter a name for the profile.
- 12. In the ESSID text box enter the Extended Service Set Identifier (ESSID).



Figure 14-3 Profile ID Dialog Box

- 13. Tap Next. The Operating Mode dialog box displays.
- **14.** In the **Operating Mode** drop-down list, select **Infrastructure**.

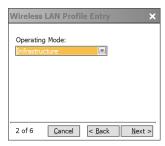


Figure 14-4 Operating Mode Dialog Box

- 15. Tap Next. The Security Mode dialog box displays.
- **16.** In the **Security Mode** drop-down list, select **WPA2-Enterprise**.



Figure 14-5 Authentication Dialog Box

- 17. In the Authentication drop-down list, select EAP-FAST.
- **18.** Enable the Fast Roaming options as required.



Figure 14-6 Fast Roaming Options Dialog Box

- 19. Tap Next. The Tunneled Authentication Type dialog box displays.
- 20. In the Tunneled Authentication Type drop-down list, select MS CHAP v2.



Figure 14-7 Tunneled Authentication Dialog Box

- 21. Select the Provide User Certificate check box if a certificate is required.
- 22. Tap Next. The Installed User Certificates dialog box appears.



Figure 14-8 Installed User Certificates Dialog Box

23. Select a certificate from the drop-down list of currently installed certificates before proceeding. The selected certificate's name appears in the drop-down list.

If the required certificate is not in the list, tap Install Certificate. See User Certificate Installation on page 4-8 for information on installing User Certificates.

24. Tap Next. The Install Server Certificate dialog box appears.



Figure 14-9 Installed Server Certificates Dialog Box

25. Select a certificate from the drop-down list of currently installed certificates. The selected certificate's name appears in the drop-down list.

If the required certificate is not in the list, tap **Install Certificate**. See Server Certificate Installation on page 4-11 for information on installing Server Certificates.

26. Tap Next. The User Name dialog box appears.



Figure 14-10 User Name Dialog Box

The user name and password can be entered (but is not required) when the profile is created. If the username and password are not entered in the profile, then when attempting to connect, the user is be prompted to supply them. The entered information (credentials) will be saved (cached) for future reconnections.

27. Tap Next. The Password dialog box appears.



Figure 14-11 Password Dialog Box

- **28.** In the **Enter Password** text box, enter a password. Note that if a username was entered and no password is entered, Fusion assumes that no password is a valid password.
- 29. Select the Advanced ID check box, if advanced identification is desired.
- 30. Tap Next.

If the **Advanced ID** is not selected, the **Prompt for Login** dialog box appears. Go to step XX.

The **Advanced ID** dialog box appears.

31. Use the Advanced ID dialog box to enter the 802.1X identity to supply to the authenticator. This value can be 63 characters long and is case sensitive. In Tunneled Transport Layer Security (TTLS) and Protected Extensible Authentication Protocol (PEAP), it is recommended entering the identity anonymous (rather than a true identity) plus any desired realm (e.g., anonymous@myrealm). A user ID is required before proceeding.

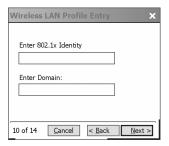


Figure 14-12 Advanced Identity Dialog Box

32. Tap Next. The Prompt for Login dialog box displays. See Credential Cache Options on page 4-14 for detailed information on configuring Login settings.



Figure 14-13 Prompt for Login at Dialog Box

- 33. Tap Next. The Encryption dialog box displays.
- 34. In the Encryption Type drop-down list, select AES.



Figure 14-14 Encryption Dialog Box

**35.** Tap **Next**. The **IP Address Type** dialog box displays.



Figure 14-15 IP Address Entry Dialog Box

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- **36.** Ensure that all three check boxes are selected.
- **37.** Tap **Next**. The **Battery Usage** dialog box appears.
- **38.** In the **Battery Usage Mode** dialog box select a power consumption option.

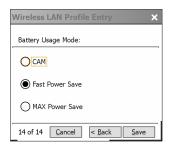


Figure 14-16 Battery Usage Dialog Box

**39.** Tap **Save**.

### **GLOSSARY**

### Α

- **AES.** Advanced Encryption Standard. A block cipher adopted as an encryption standard by the US Government, and is expected to be used worldwide and analyzed extensively. It was adopted by National Institute of Standards and Technology (NIST) as US FIPS 140 PUB 197.
- AP. Access Point. A device that allows wireless devices to connect to a wired network using Wi-Fi.
- **API.** An interface by means of which one software component communicates with or controls another. Usually used to refer to services provided by one software component to another, usually via software interrupts or function calls

### C

- **CA.** Certification Authority. A certificate that identifies a Certification Authority. CA certificates are just like other digital certificates except that they are self-signed. CA certificates are used to determine whether to trust certificates issued by the CA.
- **CHAP.** Challenge Handshake Authentication Protocol.

#### D

- **DES.** Data Encryption Standard. A cipher (a method for encrypting information) selected as an official Federal Information Processing Standard (FIPS) for the United States in 1976, and which has subsequently enjoyed widespread use internationally.
- **DHCP.** Dynamic Host Configuration Protocol. Allows hosts on an IP network to request and be assigned IP addresses as well as discover information about the network where they reside.
- **DNS.** Domain Name Service. DNS is a hierarchical naming system for resources connected to the Internet or a private network. Primarily, DNS resources translate domain names into IP addresses. If one DNS server doesn't know how to

### Glossary - 2 Wireless Fusion Enterprise Mobility Suite User Guide

translate a particular domain name, it asks another one until the correct IP address is returned. DNS enables access to resources using human friendly notations. DNS converts human friendly domain names into notations used by different networking equipment for locating resources.

### E

- **EAP.** Extensible Authentication Protocol. The de-facto standard authentication method used to provide secure authenticated access to WLANs. EAP provides mutual authentication, secured credential exchange, dynamic keying and strong encryption. 802.1X EAP can be deployed with WEP, WPA or WPA2 encryption schemes to further protect user information forwarded over wireless controller managed WLANs.
- **EAP-FAST.** Extensible Authentication Protocol-Flexible Authentication via Secure Tunneling. Uses symmetric key algorithms to achieve a tunneled authentication process. The tunnel establishment relies on a Protected Access Credential (PAC) that can be provisioned and managed dynamically by EAP-FAST through the authentication, authorization, and accounting server.
- **EAP-GTC.** Extensible Authentication Protocol-Generic Token Card. A type of authentication method using EAP and a security protocol called the Transport Layer Security (TLS). EAP-TLS uses certificates which use passwords. EAP-TLS authentication supports dynamic WEP key management.
- **EAP-TLS.** Extensible Authentication Protocol-Transport Layer Security. An EAP method created as an alternative to PEAP. EAP-GTC carries a text challenge from the authentication server, and a reply generated by a security token. The PEAP-GTC authentication mechanism allows generic authentication to a number of databases.

ESSID. Extended Service Set Identifier. A name that identifies a particular 802.11 WLAN.

### Н

**Host Computer.** A computer that serves other terminals in a network, providing such services as computation, database access, supervisory programs and network control.

### Ī

#### IEEE Address. See MAC Address.

- **I/O Ports.** interface The connection between two devices, defined by common physical characteristics, signal characteristics, and signal meanings. Types of interfaces include RS-232 and PCMCIA.
- IP. Internet Protocol. The IP part of the TCP/IP communications protocol. IP implements the network layer (layer 3) of the protocol, which contains a network address and is used to route a message to a different network or subnetwork. IP accepts "packets" from the layer 4 transport protocol (TCP or UDP), adds its own header to it and delivers a "datagram" to the layer 2 data link protocol. It may also break the packet into fragments to support the maximum transmission unit (MTU) of the network.
- IP Address. Internet Protocol address. The address of a computer attached to an IP network. Every client and server station must have a unique IP address. A 32-bit address used by a computer on a IP network. Client workstations have either

a permanent address or one that is dynamically assigned to them each session. IP addresses are written as four sets of numbers separated by periods; for example, 204.171.64.2.
<b>Key.</b> A key is the specific code used by the algorithm to encrypt or decrypt the data. Also see, <b>Encryption</b> and <b>Decrypting</b> .
 L
<b>LEAP.</b> Lightweight Extensible Authentication Protocol.A proprietary wireless LAN authentication method developed by Cisco Systems. Important features of LEAP are dynamic WEP keys and mutual authentication (between a wireless client and a RADIUS server). LEAP allows for clients to re authenticate frequently; upon each successful authentication, the clients acquire a new WEP key.
M
<b>MD5.</b> Message Digest-5. An authentication methodology when a mobile computer is in foreign subnet. The algorithm consists of four distinct rounds, which has a slightly different design from that of MD4. Message-digest sizes, as well as padding requirements, remain the same. The MD5 algorithm is intended for digital signature applications, as a way to verify data integrity.
<b>Mobile Computer.</b> In this text, <i>mobile computer</i> refers to a Motorola hand-held computer. It can be set up to run as a stand-alone device, or it can be set up to communicate with a network, using wireless radio technology.
<u></u> О
Open System Authentication. Open System authentication is a null authentication algorithm.
PAC. Protected Access Credentials.

PAN . Personal area network. Using Bluetooth wireless technology, PANs enable devices to communicate wirelessly.

Generally, a wireless PAN consists of a dynamic group of less than 255 devices that communicate within about a 33-foot

Parameter. A variable that can have different values assigned to it.

PAP. Password Authentication Protocol.

range. Only devices within this limited area typically participate in the network.

**PEAP.** Protected Extensible Authentication Protocol. PEAP is a method to securely transmit authentication information, including passwords, over wireless networks. PEAP uses only server-side public key certificates to authenticate clients by creating an encrypted SSL/TLS tunnel between the client and the authentication server, which protects the ensuing exchange of authentication information from casual inspection.

**PING.** Packet Internet Groper. An Internet utility used to determine whether a particular IP address is online. It is used to test and debug a network by sending out a packet and waiting for a response.

### R

RAM. Random Access Memory. Data in RAM can be accessed in random order, and quickly written and read.

RF. Radio Frequency.

**Router.** A device that connects networks and supports the required protocols for packet filtering. Routers are typically used to extend the range of cabling and to organize the topology of a network into subnets. See **Subnet**.

### S

Shared Key. Shared Key authentication is an algorithm where both the AP and the MU share an authentication key.

Subnet. A subset of nodes on a network that are serviced by the same router. See Router.

**Subnet Mask.** A 32-bit number used to separate the network and host sections of an IP address. A custom subnet mask subdivides an IP network into smaller subsections. The mask is a binary pattern that is matched up with the IP address to turn part of the host ID address field into a field for subnets. Default is often 255.255.255.0.

### Т

- **TCP/IP.** (Transmission Control Protocol/Internet Protocol) A communications protocol used to internetwork dissimilar systems. This standard is the protocol of the Internet and has become the global standard for communications. TCP provides transport functions, which ensures that the total amount of bytes sent is received correctly at the other end. UDP is an alternate transport that does not guarantee delivery. It is widely used for real-time voice and video transmissions where erroneous packets are not retransmitted. IP provides the routing mechanism. TCP/IP is a routable protocol, which means that all messages contain not only the address of the destination station, but the address of a destination network. This allows TCP/IP messages to be sent to multiple networks within an organization or around the world, hence its use in the worldwide Internet. Every client and server in a TCP/IP network requires an IP address, which is either permanently assigned or dynamically assigned at startup.
- **TFTP.** (Trivial File Transfer Protocol) A version of the TCP/IP FTP (File Transfer Protocol) protocol that has no directory or password capability. It is the protocol used for upgrading firmware, downloading software and remote booting of diskless devices.
- **TKIP.** Temporal Key Integrity Protocol. A security protocol used in the IEEE 802.11 wireless networking standard. TKIP was designed as a solution to replace WEP without requiring the replacement of legacy hardware.

**TTLS.** Tunneled Transport Layer Security. TTLS uses the TLS channel to exchange "attribute-value pairs" (AVPs). The general encoding of information allows a TTLS server to validate AVPs against any type of authentication mechanism. TTLS implementations today support all methods defined by EAP, additionally TTLS can be easily extended to work with new protocols by defining new attributes to support new protocols.

### U

**UDP.** User Datagram Protocol. A protocol within the IP protocol suite that is used in place of TCP when a reliable delivery is not required. For example, UDP is used for real-time audio and video traffic where lost packets are simply ignored, because there is no time to retransmit. If UDP is used and a reliable delivery is required, packet sequence checking and error notification must be written into the applications.

**VPN.** Virtual Private Network. A virtual private network is the creation of private links across public networks such as the Internet to create what appears to be a dedicated private link on a shared network using encryption and tunneling techniques.

### W

WEP. Wired Equivalent Privacy. A security algorithm for IEEE 802.11 wireless networks.

**WLAN.** Wireless Local Area Network. Links two or more mobile computers using a wireless distribution method and providing a connection through an Access Point to the internet.

WPA. Wi-Fi Protected Access. A security protocol developed to secure wireless computer networks.

WZC. Wireless Zero Config. Microsoft application used to configure wireless 802.11 radio.

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