## Hardware

### WILL THE MC3300 BE REPLACING THE MC3200?

No, the MC3200 Windows CE variants will continue to co-exist along with the MC3300 for the foreseeable future. The MC3200 Android Jellybean (J) versions will sunset at the end of 2018.

## Software

### WHAT ANDROID OS IS SUPPORTED ON MC3300?

MC33 will ship with Android N 7.0 and there are plans to support the next flavor of Android.

### WILL THERE BE A WINDOWS VERSION OF THE MC3300?

The MC3300 will only be available with android Operating System. The initial release of will be with Android Nougat (Android N).

### WILL THE MC3300 SUPPORT LIFEGUARD™ FOR ANDROID™?

Yes, LG will be supported on MC3300 starting in March 2018.

### WHAT ENTERPRISE MOBILE MANAGEMENT CLIENTS ARE SUPPORTED?

StageNow, Airwatch and SOTI.

### IS TERMINAL EMULATION (TE) PRE-LICENSED, PRE-LOADED ON THE MC3300?

Yes, the pistol grip (Gun) devices does ship with Ivanti Terminal Emulation pre-licensed and pre-loaded. The brick style devices will ship preloaded in demo mode only and a separate license will need to be purchased.

### CAN I RUN TERMINAL EMULATION IN GREEN SCREEN MODE?

Yes, Terminal Emulation (TE) can be used in green screen mode in the same way it is currently on a Windows based device using the keyboard as the interface. The same client can be used for a touch based TE if/when the customer is ready to make the transition to all touch TE.

# Accessories

### WILL THE MC3300 BE BACKWARDS COMPATIBLE WITH LEGACY MC33XX ACCESSORIES?

Yes, the MC3300 will be able to utilize several current MC3X accessories the list includes:

- Device charge cradles (with adapter)
- MC32 batteries
- Level V and Level VI power supplies and line cords
- Holsters

### CAN I GET FAST CHARGE IF I USE MC3200 RELATED CHARGING ACCESSORIES?

No. Fast charge on the MC3300 will only be support when using new MC33 batteries along with MC3300 cradles (EXCEPTION: 20 slot battery charge does not support fast charge). MC3200 batteries do not support fast charge and will charge at normal MC3200 rates when used with in MC3300 and MC33XX chargers.

### CAN I CHARGE MC3300 BATTERIES ON THE LEGACY MC3300 STANDALONE BATTERY CHARGER?

No. The MC3300 battery technology is not supported on the older chargers. Furthermore, the MC3300 batteries will not physically fit into legacy battery chargers.

### CAN I USE AN MC3300 BATTERY IN THE MC3200?

No. The MC3300 battery technology is not supported by the MC3200. Furthermore, the MC3300 batteries will not physically fit into the MC3200

### HOW CAN I TELL THE DIFFERENCE BETWEEN AN M3200 BATTERY AND AN MC3300 BATTERY?

The MC3300 battery will have the Zebra logo as well as powerprecision+ logo molded into the plastic. Also, the label on the MC3300 battery will have a blue label versus the gray label of the MC3200.

### DOES THE MC33 RUGGED BOOT INCREASE THE DROP SPEC OF THE DEVICE?

No, The boot is not designed to increase the rugged specs of the device. It is designed to protect the device from the everyday nicks and dings.